

2019

Annual Report and Finanacial Statements

Our Vision

An enterprising people

Our Mission

Always seeking to turn opportunities into successes

Our Values

Think: Community

We have a stake in the development of the communities we work with. Community starts with our colleagues, to our customers, to the wider society. We put the good of the community first in everything we do.

Behave: Collaboration

We believe in finding ways to ensure mutually rewarding collaboration with our customers. We go beyond providing what customers need, to anticipating what they imagine and working together with them to ensure success.

Feel: Caring

We work with a human face, a human character and we do this in a truly caring manner, ensuring that we seek to serve the customer's interests with a human touch.

Our Personality

renacious

Tenacity allows us to be unrelenting and single minded as we strive to reap rewards from the ventures we get into with our clients

Youthfu/

Youthfulness is the spirit that drives us to tread where others fear to, to remain fresh, flexible and always adventurous

Warm

Warmth makes us approachable, easy to work with and great partners for those seeking to realize their wildest dreams

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Corporate Information

Prof. Henry Kiplangat Mr. Peter Kemei Mr. John Kenduiwo Prof. Daniel Rotich Mr. Sammy Lang'at		Chairman
Chief Executive Officer	Mr. Sammy Lang'at	
Audit Committee	Mr. Peter Kemei Prof. Daniel Rotich Mr. Sammy Lang'at Mr. Christopher Lochuria	Chairman
Credit Committee	Mr. John Kenduiwo Prof. Daniel Rotich Mr. Sammy Lang'at Mr. Wilson Ruto	Chairman
Strategy and Finance Committee	Mr. Peter Kemei Mr. John Kenduiwo Mr. Sammy Lang'at Mr. Laban Molonko	Chairman
Risk and Compliance Committee	Mr. John Kenduiwo Mr. Peter Kemei Mr. Sammy Langa't	Chairman
Nomination and Renumener- ation Committee (HRNRC)	Prof. Daniel Rotich Mr. Sammy Lang'at Prof. Henry Kiplangat Mr. John Kenduiwo	Chairman
Assets and Liability Management Committee (ALCO)	Mr. Sammy Lang'at Mr. Justus Kittony Mr. Laban Molonko Mr. Wilson Ruto Ms. Faith Mutwiri Mr. Joseph Seii Mrs. Carol Odongo	Chairman

Company Secretary

Irene Jebet Kipkorir Certified Public Secretary (Kenya)

P.O. Box 75840 - 00200

Nairobi

Registered Office and Head Office Trans National Plaza City Hall Way P O Box 75840 - 00200,

Nairobi.

Auditors

Ernst & Young LLP Kenya-Re Towers, Upper-Hill 3 Ragati Close, Upper Hill

P.O. Box 44286 - 00100,

Nairobi

Cheptumo & Company Advocates

P.O. Box 35556 - 00200

Nairobi

Ochieng Onyango Kibet & Ohaga Advocates

P.O. Box 43170 - 00100

Nairobi

Advocates

Karimbux - Effendy & Company

P.O. Box 43356 - 00100

Nairobi

Mukite Musangi & Co Advocates

P.O. Box 149 - 20100

Nairobi

Corporate Governance Statement

Transnational Bank PLC (the "Bank") is fully committed to the principles of transparency, integrity and accountability. The Directors of the Bank are ultimately accountable to all stakeholders for ensuring that the Bank's business is conducted in accordance with high standards of corporate governance. Of particular importance to the Bank is the observance of shareholders' interest, efficient practices and open corporate communication systems.

1. BOARD OF DIRECTORS

The names of the directors who held office at the date of this report are set out on page 1.

The Board is responsible for formulating the Bank's policies and strategies and ensuring that business objectives, aimed at promoting and protecting shareholder value, are achieved. The Board also retains the overall responsibility for effective control of the Bank and implements corporate governance policies of the Bank.

The Board comprises four non-executive directors and one executive director. The directors have diverse skills and are drawn from various sectors of the economy. The Chairmen of the Board and the Board committees, respectively, are non-executive directors.

A timetable of calendar dates for Board meetings to be held in the following year is fixed in advance by the Board. The notice of Board meetings is given in advance in accordance with the Bank's Articles of Association and is distributed together with the agenda and board papers to all the directors beforehand. The Board meets regularly and at least seven times annually. In accordance with the Bank's practice, one Board meeting is normally scheduled to coincide with the occasion of the Annual General Meeting.

The Bank's Secretary is always available to the Board of Directors.

(a) Directors' Emoluments and Loans

The aggregate amount of emoluments paid to directors for services rendered during the financial year is disclosed in Note 32(e) to the financial statements for the year ended 31 December 2019. The Bank advances loans to companies related through shareholding, common directorship and companies controlled by directors or their families as disclosed in Notes 32 (d).

(b) Related Party Transactions

There have been no related party transactions, pecuniary transactions or relationships between the Bank and its directors or management, except those disclosed in Note 32 to the financial statements for the year ended 31 December 2019.

2. BOARD COMMITTEES

The Board has in place six main committees, namely the Risk and Compliance, Credit, Audit, Nomination and Remuneration, Asset and Liability Committee and Strategy and Finance. These committees assist the Board in ensuring that proper policies, strategies, internal controls, and organizational structures are in place to achieve the Bank's objectives and obligations to its stakeholders.

All the committees have detailed terms of reference and hold meetings as necessary. The Board may delegate some of its powers to any committee and may appoint any other committee, including ad hoc task forces, as and when it is deemed necessary.

(a) Risk and Compliance Committee

The committee is chaired by a non-executive director and meets quarterly. It is responsible for overseeing the implementation of the Bank's risk management framework and policies to ensure that all current and potential significant risks are identified and effectively managed. The committee considers both internal and external sources of information regarding risk to keep abreast with new developments and their potential impact on the Bank's business. The committee receives periodic reports from the risk and compliance function relating to the Bank's strategic risk, credit risk, market risk (interest rate risk, price risk and foreign exchange risk), operational risk, regulatory risk, reputational risk and liquidity risk.

(b) Credit Committee

The committee is chaired by a non-executive director and meets at least once per quarter to review the overall lending policy. It also meets at least once in a month to consider and approve loan applications beyond the credit management approval limits, to review and consider all issues that may materially impact on the present and future quality of the institution's credit management and ensuring that the credit policy and risk lending limits of the Bank are reviewed where appropriate. Periodically, it reviews the credit policy of the Bank.

(c) Nomination and Remuneration Committee

The committee is responsible for providing policy guidelines on Human Resources (HR) practices of recruitment, training, remuneration and compensation, disciplinary actions and manpower quality across the Bank, review system of performance management, job grading, skills gaps, principles of rationalising etc. The committee is responsible for study of productivity levels across the Bank and addressing anomaly in staff productivity. The committee assists the Board in providing efficient, productive and quality organisation structures for the Bank. The committee is responsible for approval of candidates for appointment to the Board. The committee also reviews and approves recommendations from the Bank's management for appointment of the Bank's senior managers.

(d) Audit Committee

The Audit Committee is chaired by a non-executive director. All the other members are non-executive directors, in addition to the Internal Audit Manager. The Committee meets on a quarterly basis and is responsible for ensuring that the systems, procedures and policies of the Bank are properly established, monitored and reported on. The Committee receives reports from both external and internal auditors, and also monitors implementation of audit recommendations, on behalf of the Board. The Audit committee is also responsible for monitoring and providing effective supervision of the management's financial reporting process to ensure accurate and timely financial reporting. Additionally, the Committee is responsible for ensuring entrenchment of good corporate governance practices in the Bank.

(e) Strategy and Finance Committee

The committee comprises three directors, the Chief Executive Officer and the Head of Finance. The Strategy and Finance Committee's roles and responsibilities include an analysis of the Bank's strategy and, more specifically, oversight of the implementation of the strategy approved by the Board and review of progress on a regular basis, design of action plans per business unit to ensure that objectives are met while factoring in organisational, human, technical and financial aspects, analysis of any investment/capital expenditure programme prior to its submission to the Board. The Committee meets on a quarterly basis.

(f) Asset and Liability Committee (ALCO)

The Investment/Asset and Liability Committee of the Bank is responsible for recommending to the Board of Directors investment policies and procedures/guidelines and to supervise investment activity, while striving to maximize portfolio performance and to keep the management of the portfolio within the bounds of good banking and satisfy the liquidity and legal requirements of the bank. The committee comprises the Chief Executive Officer, General Manager Business Support, General Manager Credit, General Manager Business, Head of Risk and Compliance, and Head of Treasury. ALCO meets monthly if not on a more frequent basis.

3. RISK MANAGEMENT AND INTERNAL CONTROL

Management, in consultation with the Board Committees, is responsible for the Bank's day-to-day overall risk management to minimize potential adverse effects on its financial performance while the Board is responsible for the Bank's system of internal control and for reviewing its effectiveness. The Bank has an on-going process of identifying, evaluating and managing significant risks inherent in its business, through the Risk Management department. This process is also reviewed by the Internal Auditor. The Bank has in place a chain of controls which include, but are not limited to, an annual strategic planning and budgeting process, a regular review of strategic initiatives, a well-defined organizational structure, which is kept under regular review by the Board, clearly laid down authority levels, and a review of quarterly financial and operating information by Management and the Board.

4. BUSINESS ETHICS

The Bank conducts its business in compliance with high ethical standards of business practice. In this respect, transactions with its clients, intermediaries, insiders, employees and other stakeholders are conducted at arm's length, with integrity and transparency. The business is conducted with high levels of transparency and accountability.

5. RESPONSIBILITY FOR STAFF WELFARE AND TRAINING

As part of its policy, the Bank recognizes the need for diversity, equal opportunities, gender sensitivity and provision of a safe and conducive work environment for all its staff. The Bank assists its staff to undertake continuous professional and development training programmes to fulfil their potential. This process is appropriately managed to align staff development with the Bank's strategic and business goals and objectives and is reinforced with appropriate remuneration and incentive systems.

6. SHAREHOLDERS

The list of shareholders and their individual holdings as at 31 December 2019 was as follows:

	No	. of Shares	%
Archers and Wilcock Limited	47,492,155	23.75	
Sovereign Trust Limited	46,056,845	23.03	
Duggan Limited	31,069,078	15.53	
Pyramid Trustee Limited	30,237,545	15.12	
November Nominees Limited	14,552,857	7.28	
Simbi Investors	8,217,059	4.11	
Losupuk Limited	5,579,844	2.79	
Kenyerere Limited	4,291,381	2.15	
Lohan Investments Limited	2,899,916	1.45	
Others	9,603,320	4.8	
TOTAL	200,000,000	100	

7. BOARD PERFORMANCE EVALUATION

The chairman conducts evaluations of the performance of the Board, individual directors and Board Committee's annually. In addition, the Board and its Committees undertake an annual evaluation of their performance and report their findings and any resulting recommendations to the Board. The Board also undertakes an evaluation of the performance of the Chairman. The Board discusses the results of its evaluations and uses the process to constructively improve the effectiveness of the Board. The results of this evaluation are submitted to Central Bank of Kenya as required under the Prudential Guidelines for institutions licensed under the Banking Act.

8. BOARD AND COMMITTEE MEETINGS ATTENDANCE

(a) Board Meetings

During the year under review, the Board held seven meetings excluding the working committee meetings. The Board members attendance for 2019 was as follows;

Name	Number of attendance	Percentage attendance
Prof. Henry Kiplangat	6	86
Mr. Peter Kemei	6	86
Mr. John Kenduiwo	7	100
Prof. Daniel Rotich	7	100
Mr. Sammy Lang'at	7	100

(b) Committee Meetings

(i) Audit Committee Meetings

Name	Number of attendance	Percentage attendance
Mr. Peter Kemei	5	100
Mr. John Kenduiwo	5	100
Prof. Daniel Rotich	5	100

(ii) Risk and Compliance Committee Meetings

Name	Number of attendance	Percentage attendance
Mr. Peter Kemei	3	100
Prof. Daniel Rotich	3	100
Mr. Sammy Lang'at	3	100

(iii) Credit Committee Meetings

Name	Number of attendance	Percentage attendance
Prof. Daniel Rotich	6	100
Mr. Sammy Lang'at	6	100
Mr. Peter Kemei	6	100
Mr. Wilson Ruto	6	100

(iv) Strategy and Finance Committee Meetings

Name	Number of attendance	Percentage attendance
Mr. Peter Kemei	4	100
Mr. John Kenduiwo	4	100
Mr. Sammy Lang'at	4	100
Mr. Laban Molonko	4	100

(v) Nomination and Remuneration Committee Meetings

Name	Number of attendance	Percentage attendance
Prof. Henry Kiplangat	4	80
Mr. John Kenduiwo	5	100
Prof. Daniel Rotich	5	100
Mr. Sammy Lang'at	5	100

(vi) Assets and Liability committee meetings

Name	Number of attendance	Percentage attendance
Sammy Langat	9	75
Laban Molonko	9	75
Justus Kittony	9	75
Wilson Ruto	11	95
Carol Odongo	9	75
Joseph Seii	9	75
Faith Mutwiri	12	100

Corporate Governance Statement

DIRECTORS' EXTERNAL ACTIVITIES AND CONFLICTS OF INTEREST

Directors have a statutory duty to avoid situations in which they have or may have interests that conflict with those of the Bank.

Business transactions with the directors or their related parties are disclosed in Note 32.

10. COMPLIANCE

The Bank operates within the requirements of the Banking Act, among other Acts, and adopts certain universally accepted principles in the areas of human rights and labour standards in its commitment to best practice. Additionally, the Bank prepares its financial statements in accordance with International Financial Reporting Standards (IFRS) and the requirements of the Kenyan Companies Act, 2015.

Director

Chief Executive Officer

Director

The directors submit their report together with the audited financial statements for the year ended 31 December 2019.

Incorporation

The company is domiciled in Kenya where it is incorporated as a private company limited by shares under the Kenyan Companies Act, 2015. The address of the registered office is set out on page 1.

Directorate

The directors who held office during the year and to the date of this report are set out on page 1.

Principal activities

The principal activities of the Bank are the provision of banking, financial and related services.

Recommended dividend

The directors do not recommend the payment of a dividend (2018: Nil).

Business review

Financial inclusion in Kenya has continued to rise, with 82.9% of the adult population able to access formal financial services. This has largely been driven by digitization, with Mobile Financial Services (MFS), transfer and lending, rising to be the preferred method to access financial services in 2019, with 79.4% of the adult population using the channel.

The Bank continues to embrace digital banking in line with ever changing customers' needs and market demands. The bank continuous to revamp its digital offering to provide value added services to its esteemed customers. Through revamped online banking, the bank's customers can now access their account from anywhere in the world through the internet. The bank's mobile application now enables customers to conduct all the banking wherever they are.

The bank's aim is to achieve sustainable growth and create added value for its customers, employees, investors and local communities surrounding its location. We believe in finding ways to ensure mutually rewarding collaboration with our customers. With the oncoming merger with Access Bank Plc, there will be synergies and we expect that our staff and customers will benefit from the bigger and stronger bank towards sustainable business growth for the benefit of the banking sector and the Kenyan economy.

Management is committed to developing its human capital. The staff will play a major role in delivering real value which will be achieved through training on branch operations, service delivery, risk management and products. There is a continuing need to bolster the middle management so that their skill is set ready to be deployed in branches as well as people who can be promoted and moved up to senior management as part of succession planning.

As for senior management, the Bank will continue to provide senior level strategic leadership training programs, which will help in team building as well as succession planning.

In line with banking business, the Bank is faced with a number of risks and challenges. Accordingly, the Bank has identified and taken full responsibility of these risks and uncertainties as detailed on Note 3, Risk Management Objectives and Policies of the Financial Report

Statement as to disclosure to the company's auditor

With respect to each director at the time this report was approved:

a) there is, so far as the person is aware, no relevant audit information of which the company's auditor is un-

Report of the Directors

aware; and,

b) the person has taken all the steps that the person ought to have taken as a director so as to be aware of any relevant audit information and to establish that the company's auditor is aware of that information.

Terms of appointment of the auditor

Ernst & Young LLP continues in office in accordance with the company's Articles of Association and Section 719 of the Companies Act, 2015. The directors monitor the effectiveness, objectivity and independence of the auditor. The directors also approve the annual audit engagement contract which sets out the terms of the auditor's appointment and the related fees. The agreed auditor's remuneration of KShs 6.3 million has been charged to profit or loss in the year.

By order of the Board

Director/Company Secretary

Nairobi 30th March 2020

Statement of Directors' Responsibilities

The Kenyan Companies Act, 2015 requires the directors to prepare financial statements for each financial year that give a true and fair view of the financial position of the company as at the end of the financial year and of its profit or loss for that year. It also requires the directors to ensure that the company keeps proper accounting records that: (a) show and explain the transactions of the company; (b) disclose, with reasonable accuracy, the financial position of the company; and (c) enable the directors to ensure that every financial statement required to be prepared complies with the requirements of the Companies Act, 2015.

The directors accept responsibility for the preparation and presentation of these financial statements in accordance with International Financial Reporting Standards and in the manner required by the Kenyan Companies Act, 2015. They also accept responsibility for:

- (i) designing, implementing and maintaining such internal control as they determine necessary to enable the presentation of financial statements that are free from material misstatement, whether due to fraud or error;
- (ii) selecting suitable accounting policies and applying them consistently; and
- (iii) making accounting estimates and judgements that are reasonable in the circumstances.

Having made an assessment of the company's ability to continue as a going concern, the directors are not aware of any material uncertainties related to events or conditions that may cast doubt upon the company's ability to continue as a going concern.

The directors acknowledge that the independent audit of the financial statements does not relieve them of their responsibilities.

Approved by the board of directors on 30th March 2020 and signed on its behalf by:

Director

Chief Executive Officer

Director



Independent Auditors' Report to the The Members of Transnational Bank PLC

Report On The Audit Of The Financial Statement

Opinion

We have audited the accompanying financial statements of Transnational Bank PLC set out on pages 13 to 88 which comprise the statement of financial position as at 31 December 2019, and the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of Transnational Bank PLC as at 31 December 2019, and its financial performance and its cash flows for the year then ended in accordance with International Financial Reporting Standards and the requirements of the Kenyan Companies Act, 2015.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the company in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants (IESBA Code). We have fulfilled our other ethical responsibilities in accordance with the IESBA Code, and in accordance with other ethical requirements applicable to performing audits of financial statements in Kenya. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other Information

The directors are responsible for the other information. The other information comprises the Report of Directors, Corporate Governance Statement and Statement of Directors' Responsibilities as required by the Kenyan Companies Act, 2015. The other information does not include the financial statements and our auditor's report thereon.

Our opinion on the financial statements does not cover the other information and we do not express an audit opinion or any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.

Responsibilities of the Directors for the Financial Statements

The directors are responsible for the preparation and fair presentation of the financial statements in accordance with International Financial Reporting Standards and the requirements of the Kenyan Companies Act, 2015, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

The directors are responsible for overseeing the Company's financial reporting processes.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the directors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

REPORT ON OTHER MATTERS PRESCRIBED BY THE KENYAN COMPANIES ACT, 2015

In our opinion, the information given in the report of the directors on page 8 and 9 is consistent with the financial statements.

The engagement partner responsible for the audit resulting in this independent auditor's report is CPA Herbert Wasike Practicing Certificate No. 1485.

Nairobi, Kenya

31st March 2020

Statement of Profit or Loss and other Comprehensive Income for the year Ended 31 December 2019

	Notes	2019 KShs'000	2018 KShs'000
Interest income Interest expense	5 6	1,017,487 (400,426)	1,011,239 (443,102)
NET INTEREST INCOME		617,061	568,137
Fees and commission income	7	236,394	241,198
Other income	8	39,200	23,945
OPERATING INCOME		892,655	833,280
Other operating expenses Interest expense – right of use assets Credit loss expense on financial assets	9 25(b) 11	(809,798) (22,530) (116,556)	(868,352) - (63,391)
OPERATING EXPENSES		(948,884)	(931,743)
(LOSS) BEFORE TAXATION		(56,229)	(98,463)
TAXATION (CHARGE) CREDIT	12(a)	(27,715)	26,622
(LOSS) FOR THE YEAR		(83,944)	(71,841)
OTHER COMPREHENSIVE INCOME, NET OF TAX			
TOTAL COMPREHENSIVE INCOME FOR THE YEAR		(83,944)	(71,841)
EARNINGS PER SHARE Basic and diluted earnings per share (KShs)	13	(0.42)	(0.36)

	Notes	2018 KShs'000	2017 KShs'000
ASSETS	notes	KSNS 000	KSNS 000
ASSETS			
Cash and balances with Central Bank of Kenya	14	809,600	1,108,907
Deposits and balances due from banking institutions	15	222,419	211,348
Derivatives	16	275	1,110
Loans and advances to customers	17	6,123,829	6,625,522
Government securities at amortised cost	18	1,385,989	1,614,217
Tax recoverable	12(c)	13,999	28,985
Other assets	19	365,004	287,927
Property and equipment	20(a)	99,942	133,857
Right of use assets	20(b)	84,588	-
Intangible assets	21	42,926	53,043
Deferred tax asset	22	169,571	170,608
TOTAL ASSETS		9,318,142	10,235,524
LIABILITIES			
Due to banking institutions	23	-	63,990
Customer deposits	24	7,099,687	8,018,770
Other liabilities	25(a)	280,950	224,178
Lease liabilities	25(b)	119,554	, -
TOTAL LIABILITIES		7,500,191	8,306,938
EQUITY			
EQUIT			
Share capital	26	1,000,000	1,000,000
Share premium	27	42,236	42,236
Retained earnings		605,200	732,593
Statutory reserve	28	170,515	153,757
TOTAL FOLLITY		1 017 051	1 020 506
TOTAL EQUITY		1,817,951	1,928,586
TOTAL EQUITY AND LIABILITIES		9,318,142	10,235,524

The financial statements were approved and authorised for issue by the board of directors on 30th March 2020 and were signed on its behalf by:

Prof. Henry Kiplangat

Director

Sammy Lang'al Chief Executive Officer

Mr. John Kenduiwo

Director

Irene Jebet Kipkorir Company Secretary

1,817,951	170,515	605,200	42,236	1,000,000		At 31 December 2019
- (83,944)	16,758	(16,758) (83,944)	1 1	1 1	28	Transfer to statutory reserve Total comprehensive income for the year
1,901,895	153,757	705,902	42,236	1,000,000		As at 1 January 2019 (adjusted)
1,928,586 (26,691)	153,757	732,593 (26,691)	42,236	1,000,000		As at 1 January 2019 Impact of adopting IFRS 16** (Note 2(b)(i))
1,928,586	153,757	732,593	42,236	1,000,000		At 31 December 2018
(71,841)	ı	(71,841)	1	ı		the year
(30,000)		(30,000)	ı	ı	30	2017 dividends declared Total comprehensive income for
2,030,427	121,774	866,417	42,236	1,000,000	38	Restated opening balance under IFRS 9
(47,925)		(47,925)			2(c)	Impact of adopting IFRS 9
2,078,352	121,774	914,342	42,236	1,000,000		As at 1 January 2018
Sh'000	Sh'000	Sh'000	Sh'000	Sh'000	Note	ומטמועמ
Statutory	Retained earnings	Share premium	Share Capital		T 2+3-	

and is not distributable. * Statutory reserve relates to extra provisions made in regard to non-performing loans in compliance with the Central Bank of Kenya Prudential Guidelines

the differences arising from the adoption of IFRS 16 have been recognised directly in the retained earnings and disclosed in Note 2(b). ** The bank applied IFRS 16 retrospectively, with an initial application date of 1 January 2019. The bank has not restated the comparative information and

Statement of Cash Flows

	Notes	2019 Sh'000	2018 Sh'000		
Cash flows from operating activities					
Cash flows (used in)/ generated from operating activities Repayment of interest portion of lease liabilities Tax paid	29(a) 25(b) 12(c)	(448,721) (22,530) (253)	(166,581) - _(23,570)		
Net cash (used in) / generated from operating activitie	S	<u>(471,504)</u>	(190,151)		
INVESTING ACTIVITIES Purchase of equipment Purchase of intangible assets Maturity of government securities Purchase of government securities Interest from government securities	20 21 5	(21,785) (12,681) 227,833 - 147,996	(12,816) (51,242) 216,602 (210,254) 153,679		
Net cash (used in) / generated from investing activities	;	341,363	95,969		
FINANCING ACTIVITIES Repayment of principal portion of lease liabilities Dividends paid	25(b) 30(a)	(41,925) -	(30,000)		
Net cash used in financing activities		(41,925)	(30,000)		
Net movement in cash and cash equivalents Cash and cash equivalents at the beginning of the year		(172,065) 835,280	<u>(124,182)</u> 959,462		
CASH AND CASH EQUIVALENTS AT 31 DECEMBER	29(b)	663,215	835,280		
Additional information on operational cashflows from interest					
		2019 KShs'000	2018 KShs'000		
Interest paid – placement from other banks Interest received – placement with other banks		(3,485) 5,391	(9,067) 5,952		

1. GENERAL INFORMATION

Transnational Bank PLC (the "Bank") provides commercial banking services. The bank is incorporated in Kenya under the Kenyan Companies Act, 2015, licensed under the Kenyan Banking Act, (chapter 488) and is domiciled in Kenya.

2. ACCOUNTING POLICIES

The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

(a) Basis of preparation

The financial statements have been prepared in accordance with International Financial Reporting Standards as issued by the International Accounting Standards Board (IASB) and the requirements of the Kenyan Companies Act, 2015.

For purposes of reporting under the Kenyan Companies Act, 2015, the balance sheet in these financial statements is represented by the statement of financial position and the profit and loss account is presented in the statement of profit or loss and other comprehensive income.

(b) Changes in accounting policies and disclosures

i) New and amended standards and interpretations

The Bank applied for the first time certain standards and amendments, which are effective for annual periods beginning on or after 1 January 2019. The Bank has not early adopted any other standard, interpretation or amendment that has been issued but is not yet effective.

The following new standards and amendments became effective as of 1 January 2019:

- IFRS 16-Leases
- IFRIC Interpretation 23 Uncertainty over Income Tax Treatment
- Amendments to IFRS 9: Prepayment Features with Negative Compensation
- Long-term Interests in Associates and Joint Ventures Amendments to IAS 28
- Amendments to IAS 19: Plan Amendment, Curtailment or Settlement
- AIP IFRS 3 Business Combinations Previously held Interests in a joint operation
- AIP IFRS 11 Joint Arrangements Previously held Interests in a joint operation
- AIP IAS 12 Income Taxes Income tax consequences of payments on financial instruments classified as equity
- AIP IAS 23 Borrowing Costs Borrowing costs eligible for capitalization

The standards that had an impact on the Bank are discussed below:

IFRS 16 - Leases

IFRS 16 supersedes IAS 17 Leases, IFRIC 4 Determining whether an Arrangement contains a Lease, SIC-15 Operating Leases-Incentives and SIC-27 Evaluating the Substance of Transactions Involving the Legal Form of a Lease. The standard sets out the principles for the recognition, measurement, presentation and disclosure of leases and requires lessees to recognise most leases on the balance sheet.

Lessor accounting under IFRS 16 is substantially unchanged from IAS 17. Lessors will continue to classify leases as either operating or finance leases using similar principles as in IAS 17.

The Bank adopted IFRS 16 using the modified retrospective method of adoption with the date of initial

application of 1 January 2019. Under this method, the standard is applied retrospectively with the cumulative effect of initially applying the standard recognised at the date of initial application. The Bank elected to use the transition practical expedient to not reassess whether a contract is or contains a lease at 1 January 2019.

Instead, the Bank applied the standard only to contracts that were previously identified as leases applying IAS 17 and IFRIC 4 at the date of initial application.

The Bank has lease contracts for various branches. Before the adoption of IFRS 16, the Bank classified each of its leases (as lessee) at the inception date as an operating lease.

Upon adoption of IFRS 16, the Bank applied a single recognition and measurement approach for all leases except for short-term leases and leases of low-value assets. The standard provides specific transition requirements and practical expedients, which have been applied by the Bank.

Leases previously accounted for as operating leases

The Bank recognised right-of-use assets and lease liabilities for those leases previously classified as operating leases. The right-of-use assets were recognised based on the carrying amount as if the standard had always been applied, apart from the use of the incremental borrowing rate at the date of the initial application. Lease liabilities were recognised based on the present value of the remaining lease payments, discounted using the incremental borrowing rate at the date of initial application.

The Bank also applied the available practical expedients wherein it:

- Used a single discount rate to a portfolio of leases with reasonably similar characteristics
- Relied on its assessment of whether leases are onerous immediately before the date of initial application
- Applied the short-term leases exemptions to leases with lease term that ends within 12 months of the date of initial application
- Excluded the initial direct costs from the measurement of the right-of-use asset at the date of initial application
- Used hindsight in determining the lease term where the contract contained options to extend or terminate the lease.

Based on the above, as at 1 January 2019:

- Right-of-use assets of KShs 117 million were recognised and presented in the statement of financial position within "Property, plant and right-of-use assets".
- Additional lease liabilities of KShs 155 million (included in "Other liabilities") were recognised.
- The adoption of IFRS 16 had impact of KShs 27 million on the Bank's retained earnings and KShs 11 million on deferred tax (Note 22). The lease liabilities as at 1 January 2019 can be reconciled to the operating lease commitments as of 31 December 2018, as follows:

Impact on the statement of financial position (increase/(decrease))

Assets	1 January 2019 KShs'000	31 December 2018 KShs'000	Increase/(Decrease)
Right of use assets	117,107	-	117,107
Deferred tax	182,046	170,608	11,438
Total assets	<u>299,153</u>	170,608	128,545
Equity and Liabilities Equity			
Retained earnings	<u>705,902</u>	<u>732,593</u>	(26,691)
Liabilities Lease liabilities	155,235	_	155,235
Total equity and Liabilities	861,138	732,593	

The lease liabilities as at 1 January 2019 can be reconciled to the operating lease commitments as of 31 December 2018, as follows:

Assets	KShs '000
Operating lease commitments as at 31 December 2018 Weighted average incremental borrowing rate as at 1 January 2019	230,234 13%
Discounted operating lease commitments as at 1 January 2019	155,235
Lease liabilities as at 1 January 2019 (Note 25(b))	155,235

IFRIC Interpretation 23 Uncertainty over Income Tax Treatment

The Interpretation addresses the accounting for income taxes when tax treatments involve uncertainty that affects the application of IAS 12 Income Taxes. It does not apply to taxes or levies outside the scope of IAS 12, nor does it specifically include requirements relating to interest and penalties associated with uncertain tax treatments. The Interpretation specifically addresses the following:

- Whether an entity considers uncertain tax treatments separately
- The assumptions an entity makes about the examination of tax treatments by taxation authorities
- How an entity determines taxable profit (tax loss), tax bases, unused tax losses, unused tax credits and tax rates
- How an entity considers changes in facts and circumstances

The Bank determines whether to consider each uncertain tax treatment separately or together with one or more other uncertain tax treatments and uses the approach that better predicts the resolution of the uncertainty.

The Bank applies significant judgement in identifying uncertainties over income tax treatments. Since the Bank operates in a complex environment, it assessed whether the Interpretation had an impact on its financial statements. Upon adoption of the Interpretation, the Bank considered whether it has any uncertain tax positions. The Bank determined, based on its tax compliance that it is probable that its tax treatments will be accepted by the taxation authorities. The Interpretation did not have a significant impact on the financial statements of the Bank.

(ii) Standards issued but not yet effective

The standards and interpretations that are issued, but not yet effective, up to the date of issuance of the Bank's financial statements are listed below. The bank intends to adopt these standards, if applicable, when they become effective:

Effective for annual periods beginning on or after 1 January 2020

- Conceptual Framework for Financial Reporting to replace its 2010 conceptual framework. For the IASB, the revised conceptual framework has been in effect since its publication date. Early application is permitted.
- Definition of Material Amendments to IAS 1 and IAS 8
- Definition of a Business Amendments to IFRS 3
- Interest Rate Benchmark Reform: Amendments to IFRS 9, IAS 39 and IFRS 7

Effective for annual periods beginning on or after 1 January 2021

- IFRS 17 Insurance Contracts
- Amendments to IFRS 10 and IAS 28 Sale or Contribution of Assets between an Investor and its Associate or Joint Venture Effective date postponed indefinitely

None of the standards and interpretations listed above are expected to have a significant impact on the Bank's financial statements when they become effective.

(d) Significant accounting estimates and assumptions

The preparation of the Bank's financial statements requires management to make judgements, estimates and assumptions that affect the reported amount of revenues, expenses, assets and liabilities, and the accompanying disclosures, as well as the disclosure of contingent liabilities. Uncertainty about these assumptions and estimates could result in outcomes that require a material adjustment to the carrying amounts of assets or liabilities affected in future periods.

Estimates and assumptions

The key assumptions concerning the future and other key sources of estimation uncertainty at the reporting date, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year, are described below. The Bank based its assumptions and estimates on parameters available when the financial statements were prepared. Existing circumstances and assumptions about future developments, however, may change due to market changes or circumstances beyond the control of the Bank. Such changes are reflected in the assumptions when they occur.

Going concern

The Bank's management has made an assessment of its ability to continue as a going concern and is satisfied that it has the resources to continue in business for the foreseeable future. Furthermore, management is not aware of any material uncertainties that may cast significant doubt upon the Bank's ability to continue as a going concern. Therefore, the financial statements continue to be prepared on the going concern basis.

Fair value of financial instruments

Where the fair values of financial assets and financial liabilities recorded on the statement of financial position cannot be measured based on quoted prices in active markets, their fair value is determined using a variety of valuation techniques that include the use of mathematical models. The inputs to these models are derived from observable market data where possible, but if this is not available, judgement is required to establish fair values. The judgements include considerations of liquidity and model inputs such as volatility for longer–dated derivatives and discount rates, prepayment rates and default rate assumptions for asset-backed securities. The valuation of financial instruments is described in more detail in Note 3 (ii) (d).

Estimating the incremental borrowing rate (After 01 January 2019)

The Bank cannot readily determine the interest rate implicit in the lease, therefore, it uses its incremental borrowing rate ('IBR') to measure lease liabilities. The IBR is the rate of interest that the Bank would have to pay to borrow over a similar term, and with a similar security, the funds necessary to obtain an asset of a similar value to the right-of-use asset in a similar economic environment. The IBR therefore reflects what the Bank 'would have to pay'. The Bank estimates the IBR using observable inputs (such as market interest rates). This estimate is effective from 1 January 2019.

Determination of the lease term for lease contracts with renewal and termination options (Bank as a lessee)

The Bank determines the lease term as the non-cancellable term of the lease, together with any periods covered by an option to extend the lease if it is reasonably certain to be exercised, or any periods covered by an option to terminate the lease, if it is reasonably certain not to be exercised.

The Bank applies judgement in evaluating whether it is reasonably certain whether or not to exercise the option to renew or terminate the lease. That is, it considers all relevant factors that create an economic incentive for it to exercise either the renewal or termination. After the commencement date, the Bank reassesses the lease term if there is a significant event or change in circumstances that is within its control that affects its ability to exercise or not to exercise the option to renew or to terminate (e.g., construction of significant leasehold improvements or significant customisation of the leased asset).

Impairment losses on financial assets

The measurement of impairment losses across all categories of financial assets requires judgement, in particular, the estimation of the amount and timing of future cash flows and collateral values when determining impairment losses and the assessment of a significant increase in credit risk.

The expected credit loss model requires the recognition of credit losses based on up to 12 months of expected losses for performing loans and the recognition of lifetime losses on performing loans that have experienced a significant increase in credit risk since origination.

The determination of a significant increase in credit risk takes into account many different factors and varies by product and risk segment. The main factors considered in making this determination are relative changes in probability of default since origination, and certain other criteria, such as 30-day past due and watchlist status. The assessment of a significant increase in credit risk requires experienced credit judgment. In determining whether there has been a significant increase in credit risk and in calculating the amount of expected credit losses, we must rely on estimates and exercise judgment regarding matters for which the ultimate outcome is unknown.

These judgments include changes in circumstances that may cause future assessments of credit risk to be materially different from current assessments, which could require an increase or decrease in the allowance for credit losses.

The calculation of expected credit losses includes the explicit incorporation of forecasts of future economic conditions. We have developed models incorporating specific macroeconomic variables that are relevant to each portfolio. Key economic variables for our retail portfolios include primary operating markets where considered significant. Forecasts are developed internally by considering external data and our view of future economic conditions. We exercise experienced credit judgment to incorporate multiple economic forecasts which are probability-weighted in the determination of the final expected credit loss. The allowance is sensitive to changes in both economic forecasts and the probability weight assigned to each forecast scenario. The nature and carrying amounts of the deposits and balances due from banking institutions, loans and advances to customer, government securities and other assets are disclosed in Notes 15, 17, 18 and 19 respectively.

Deferred tax assets

Deferred tax assets are recognised in respect of tax losses to the extent that it is probable that future taxable profits will be available against which the losses can be utilised. Judgement is required to determine the amount of deferred tax assets that can be recognised, based upon the likely timing and level of future taxable profits, together with future tax-planning strategies (see Notes 12 and 22).

Provisions and contingent liabilities

The Bank operates in a regulatory and legal environment that, by nature, has a heightened element of litigation risk inherent to its operations. As a result, it is involved in various litigation, arbitration and regulatory investigations and proceedings arising in the ordinary course of the Bank's business. When the Bank can reliably measure the outflow of economic benefits in relation to a specific case and considers such outflows to be probable, the Bank records a provision against the case. Where the probability of outflow is considered to be remote, or probable, but a reliable estimate cannot be made, a contingent liability is disclosed.

However, when the Bank is of the opinion that disclosing these estimates on a case-by-case basis would prejudice their outcome, then the Bank does not include detailed, case-specific disclosures in its financial statements. Given the subjectivity and uncertainty of determining the probability and amount of losses, the Bank takes into account a number of factors including legal advice, the stage of the matter and historical evidence from similar incidents. Significant judgement is required to conclude on these estimates.

For further details on provisions and contingent liabilities, see Notes 2(l) and 31.

(e) Recognition of income and expenses

Revenue is recognised to the extent that it is probable that the economic benefits will flow to the bank and the revenue can be reliably measured. The following specific criteria must be met before revenue is recognised:

i) Interest and similar income and expenses

Interest income is recorded using the effective interest rate (EIR) method for all financial instruments measured at amortised cost and financial instruments designated at FVPL. The EIR is the rate that exactly discounts estimated future cash receipts through the expected life of the financial instrument or, when appropriate, a shorter period, to the net carrying amount of the financial asset.

The EIR (and therefore, the amortised cost of the asset) is calculated by taking into account any discount or premium on acquisition, fees and costs that are an integral part of the EIR. The Bank recognises interest income using a rate of return that represents the best estimate of a constant rate of return over the expected life of the loan. Hence, it recognises the effect of potentially different interest rates charged at various stages, and other characteristics of the product life cycle (including prepayments, penalty interest and charges).

If expectations regarding the cash flows on the financial asset are revised for reasons other than credit risk, the adjustment is booked as a positive or negative adjustment to the carrying amount of the asset in the statement of financial position with an increase or reduction in interest income. The adjustment is subsequently amortised through Interest and similar income in profit or loss.

The Bank calculates interest income by applying the EIR to the gross carrying amount of financial assets other than credit-impaired assets.

When a financial asset becomes credit-impaired and is, therefore, regarded as 'Stage 3', the Bank calculates interest income by applying the effective interest rate to the net amortised cost of the financial asset. If the financial assets cures and is no longer credit-impaired, the Bank reverts to calculating interest income on a gross basis.

Interest income and expense are recognised in profit or loss on the accrual basis. Interest income and expense presented in the statement of profit or loss and other comprehensive income include interest on financial assets and financial liabilities measured at amortised cost calculated on an effective interest basis.

ii) Fee and commission income

Fee and commission income including account servicing fees, investment management fees, placement fees and syndication fees, are recognised as the related services are performed.

Fees relating to loan origination, including commitment, restructuring and renegotiation fees, are considered an integral part of the yield earned on the loan and are accounted for using the effective interest rate method. Fees received for commitments that are not expected to result in a loan are included in Non-interest income over the commitment period.

Fee and commission expenses relate mainly to transaction and service fees, which are expensed as the services are received.

iii) Other trading income

Net trading income comprises gains less losses related to trading assets and liabilities, and includes all realised and unrealised fair value changes, interest, and foreign exchange differences.

(f) Financial Instruments

(i) Date of recognition

Financial assets and liabilities, with the exception of loans and advances to customers and balances due to customers, are initially recognised on the trade date, i.e., the date that the Bank becomes a party to the contractual provisions of the instrument. This includes regular way trades: purchases or sales of financial assets that require delivery of assets within the time frame generally established by regulation or convention in the market place. Loans and advances to customers are recognised when funds are transferred to the customers' accounts. The Bank recognises balances due to customers when funds are transferred to the Bank.

(ii) Initial measurement of financial instruments

The classification of financial instruments at initial recognition depends on their contractual terms and the business model for managing the instruments. Financial instruments are initially measured at their fair value), except in the case of financial assets and financial liabilities recorded at FVPL, transaction costs are added to, or subtracted from, this amount. Trade receivables are measured at the transaction price. When the fair value of financial instruments at initial recognition differs from the transaction price, the Bank accounts for the Day 1 profit or loss, as described below.

Day 1 profit or loss

When the transaction price of the instrument differs from the fair value at origination and the fair value is based on a valuation technique using only inputs observable in market transactions, the Bank recognises the difference between the transaction price and fair value in net trading income. In those cases where fair value is based on models for which some of the inputs are not observable, the difference between the transaction price and the fair value is deferred and is only recognised in profit or loss when the inputs become observable, or when the instrument is derecognised.

Measurement categories of financial assets and liabilities

The Bank classifies all of its financial assets based on the business model for managing the assets and the asset's contractual terms, measured at either:

- Amortised cost,
- FVPL
- FVOCI

The Bank classifies and measures its derivative and trading portfolio at FVPL. The Bank may designate financial instruments at FVPL, if so doing eliminates or significantly reduces measurement or recognition inconsistencies.

Financial liabilities, other than loan commitments and financial guarantees, are measured at amortised cost or at FVPL when they are held for trading and derivative instruments or the fair value designation is applied.

(iii) Financial assets and liabilities

(a) Financial assets measured at amortized cost

The Bank measures Due from banks, Loans and advances to customers and other financial investments at amortised cost only if both of the following conditions are met:

- The financial asset is held within a business model with the objective to hold financial assets in order to collect contractual cash flows.
- The contractual terms of the financial asset give rise on specified dates to cash flows that are solely payments of principal and interest (SPPI) on the principal amount outstanding.

The details of these conditions are outlined below.

Business model assessment

The Bank determines its business model at the level that best reflects how it manages groups of financial assets to achieve its business objective. The Bank's business model is not assessed on an instrument-by-instrument basis, but at a higher level of aggregated portfolios and is based on observable factors such as:

- How the performance of the business model and the financial assets held within that business model are evaluated and reported to the entity's key management personnel.
- The risks that affect the performance of the business model (and the financial assets held within that business model) and, in particular, the way those risks are managed.
- How managers of the business are compensated (for example, whether the compensation is based on the fair value of the assets managed or on the contractual cash flows collected).
- The expected frequency, value and timing of sales are also important aspects of the Bank's assessment

The business model assessment is based on reasonably expected scenarios without taking 'worst case' or 'stress case' scenarios into account. If cash flows after initial recognition are realised in a way that is different from the Bank's original expectations, the Bank does not change the classification of the remaining financial assets held in that business model, but incorporates such information when assessing newly originated or newly purchased financial assets going forward.

The SPPI test

As a second step of its classification process the Bank assesses the contractual terms of financial to identify whether they meet the SPPI test.

'Principal' for the purpose of this test is defined as the fair value of the financial asset at initial recognition and may change over the life of the financial asset (for example, if there are repayments of principal or amortisation of the premium/discount).

The most significant elements of interest within a lending arrangement are typically the consideration for the time value of money and credit risk. To make the SPPI assessment, the Bank applies judgement and considers relevant factors such as the currency in which the financial asset is denominated, and the period for which the interest rate is set.

In contrast, contractual terms that introduce a more than de minimis exposure to risks or volatility in the contractual cash flows that are unrelated to a basic lending arrangement do not give rise to contractual cash flows that are solely payments of principal and interest on the amount outstanding. In such cases, the financial asset is required to be measured at FVPL.

(b) Derivatives recorded at fair value through profit or loss

A derivative is a financial instrument or other contract with all three of the following characteristics:

- Its value changes in response to the change in a specified interest rate, financial instrument price, commodity price, foreign exchange rate, index of prices or rates, credit rating or credit index, or other variable, provided that, in the case of a non-financial variable, it is not specific to a party to the contract (i.e., the 'underlying').
- It requires no initial net investment or an initial net investment that is smaller than would be required for other types of contracts expected to have a similar response to changes in market factors.
- It is settled at a future date.

The Bank enters into derivative transactions with various counterparties. These include futures, cross-currency swaps and forward foreign exchange. Derivatives are recorded at fair value and carried as assets when their fair value is positive and as liabilities when their fair value is negative.

(c) Financial instruments designated at FVTPL (fair value option)

Financial assets and financial liabilities in this category are those that are not held for trading and have been either designated by management upon initial recognition or are mandatorily required to be measured at fair value under IFRS 9. Management only designates an instrument at FVPL upon initial recognition when one of the following criteria are met. Such designation is determined on an instrument-by-instrument basis:

- The designation eliminates, or significantly reduces, the inconsistent treatment that would otherwise arise from measuring the assets or liabilities or recognising gains or losses on them on a different basis Or
- The liabilities are part of a group of financial liabilities, which are managed and their performance evaluated on a fair value basis, in accordance with a documented risk management or investment strategy

Or

• The liabilities contain one or more embedded derivatives, unless they do not significantly modify the cash flows that would otherwise be required by the contract, or it is clear with little or no analysis when a similar instrument is first considered that separation of the embedded derivative(s) is prohibited

Financial assets and financial liabilities at FVPL are recorded in the statement of financial position at fair value. Changes in fair value are recorded in profit and loss with the exception of movements in fair value of liabilities designated at FVPL due to changes in the Bank's own credit risk. Such changes in fair value are recorded in the Own credit reserve through OCI and do not get recycled to the profit or loss. Interest earned or incurred on instruments designated at FVPL is accrued in interest income or interest expense, respectively, using the EIR, taking into account any discount/ premium and qualifying transaction costs being an integral part of instrument. Interest earned on assets mandatorily required to be measured at FVPL is recorded using contractual interest rate.

(iii) (d) Financial guarantees, letters of credit and undrawn loan commitments

The Bank issues financial guarantees, letters of credit and loan commitments.

Financial guarantees are initially recognised in the financial statements (within Provisions) at fair value, being the premium received. Subsequent to initial recognition, the Bank's liability under each guarantee is measured at the higher of the amount initially recognised less cumulative amortisation recognised in the income statement, and an ECL allowance.

The premium received is recognised in the income statement in net fees and commission income on a straight line basis over the life of the guarantee.

Undrawn loan commitments and letters of credits are commitments under which, over the duration of the commitment, the Bank is required to provide a loan with pre-specified terms to the customer. Similar to financial guarantee contracts, these contracts are in the scope of the ECL requirements. The nominal contractual value of financial guarantees, letters of credit and undrawn loan commitments, where the loan agreed to be provided is on market terms, are not recorded on in the statement of financial position.

The Bank occasionally issues loan commitments at below market interest rates. Such commitments are subsequently measured at the higher of the amount of the ECL allowance and the amount initially recognised less, when appropriate, the cumulative amount of income recognised.

(d) Reclassification of financial assets and liabilities

The Bank does not reclassify its financial assets subsequent to their initial recognition, apart from the exceptional circumstances in which the Bank acquires, disposes of, or terminates a business line. Financial liabilities are never reclassified.

(i) Derecognition of financial assets and liabilities

Derecognition due to substantial modification of terms and conditions

The Bank derecognises a financial asset, such as a loan to a customer, when the terms and conditions have been renegotiated to the extent that, substantially, it becomes a new loan, with the difference recognised as a derecognition gain or loss, to the extent that an impairment loss has not already been recorded. The newly recognised loans are classified as Stage 1 for ECL measurement purposes. When assessing whether or not to derecognise a loan to a customer, amongst others, the Bank considers the following factors:

- Change in currency of the loan
- Introduction of an equity feature
- Change in counterparty
- If the modification is such that the instrument would no longer meet the SPPI criterion

If the modification does not result in cash flows that are substantially different, the modification does not result in derecognition. Based on the change in cash flows discounted at the original EIR, the Bank records a modification gain or loss, to the extent that an impairment loss has not already been recorded.

Derecognition other than for substantial modification

Financial assets

A financial asset (or, where applicable, a part of a financial asset or part of a group of similar financial assets) is derecognised when the rights to receive cash flows from the financial asset have expired. The Bank also derecognises the financial asset if it has both transferred the financial asset and the transfer qualifies for derecognition.

The Bank has transferred the financial asset if, and only if, either:

- The Bank has transferred its contractual rights to receive cash flows from the financial asset Or
- It retains the rights to the cash flows but has assumed an obligation to pay the received cash flows in full without material delay to a third party under a 'pass-through' arrangement.

Pass-through arrangements are transactions whereby the Bank retains the contractual rights to receive the cash flows of a financial asset (the 'original asset'), but assumes a contractual obligation to pay those cash flows to one or more entities (the 'eventual recipients'), when all of the following three conditions are met:

- The Bank has no obligation to pay amounts to the eventual recipients unless it has collected equivalent amounts from the original asset, excluding short-term advances with the right to full recovery of the amount lent plus accrued interest at market rates.
- The Bank cannot sell or pledge the original asset other than as security to the eventual recipients.
- The Bank has to remit any cash flows it collects on behalf of the eventual recipients without material delay.

In addition, the Bank is not entitled to reinvest such cash flows, except for investments in cash or cash equivalents including interest earned, during the period between the collection date and the date of required remittance to the eventual recipients.

A transfer only qualifies for derecognition if either:

- The Bank has transferred substantially all the risks and rewards of the asset Or
- The Bank has neither transferred nor retained substantially all the risks and rewards of the asset, but has transferred control of the asset.

The Bank considers control to be transferred if and only if, the transferee has the practical ability to sell the asset in its entirety to an unrelated third party and is able to exercise that ability unilaterally and without imposing additional restrictions on the transfer.

When the Bank has neither transferred nor retained substantially all the risks and rewards and has retained control of the asset, the asset continues to be recognised only to the extent of the Bank's continuing involvement, in which case, the Bank also recognises an associated liability. The transferred asset and the associated liability are measured on a basis that reflects the rights and obligations that the Bank has retained.

(v) Derecognition of financial assets and liabilities (continued)

Continuing involvement that takes the form of a guarantee over the transferred asset is measured at the lower of the original carrying amount of the asset and the maximum amount of consideration the Bank could be required to pay.

If continuing involvement takes the form of a written or purchased option (or both) on the transferred asset, the continuing involvement is measured at the value the Bank would be required to pay upon repurchase. In the case of a written put option on an asset that is measured at fair value, the extent of the entity's continuing involvement is limited to the lower of the fair value of the transferred asset and the option exercise price.

Financial liabilities

A financial liability is derecognised when the obligation under the liability is discharged, cancelled or expires. Where an existing financial liability is replaced by another from the same lender on substantially different terms, or the terms of an existing liability are substantially modified, such an exchange or modification is treated as a derecognition of the original liability and the recognition of a new liability. The difference between the carrying amount of the original financial liability and the consideration paid is recognised in profit or loss.

(vi) Impairment of financial assets

The Bank records an allowance for expected credit loss for all loans and other debt financial assets not held at FVPL, together with loan commitments and financial guarantee contracts, in this section all referred to as 'financial instruments'. Equity instruments are not subject to impairment under IFRS 9.

The ECL allowance is based on the credit losses expected to arise over the life of the asset (the lifetime expected credit losses or LTECL), unless there has been no significant increase in credit risk since origination, in which case, the allowance is based on the 12 months' expected credit losses (12mECL).

The 12mECL is the portion of LTECLs that represent the ECL that result from default events on a financial instrument that are possible within the 12 months after the reporting date.

Both LTECL and 12mECL are calculated on either an individual basis or a collective basis, depending on the nature of the underlying portfolio of financial instruments.

The Bank has established a policy to perform an assessment, at the end of each reporting period, of whether a financial instrument's credit risk has increased significantly since initial recognition, by considering the change in the risk of default occurring over the remaining life of the financial instrument.

Based on the above process, the Bank groups its loans into Stage 1, Stage 2, Stage 3 and POCI, as described below:

- Stage 1: When loans are first recognised, the Bank recognises an allowance based on 12mECL. Stage 1 loans also include facilities where the credit risk has improved and the loan has been reclassified from Stage 2.
- Stage 2: Include facilities, where the credit risk has improved and the loan has been reclassified from Stage 3.
- Stage 3: Loans considered credit-impaired The Bank records allowance for the LTECL.
- POCI: Purchased or originated credit impaired (POCI) assets are financial assets that are credit impaired on initial recognition. POCI assets are recorded at fair value at original recognition and interest income is subsequently recognised based on a credit-adjusted EIR. The ECL allowance is only recognised or released to the extent that there is a subsequent change in the expected credit losses.

For financial assets for which the Bank has no reasonable expectations of recovering either the entire outstanding amount, or a proportion thereof, the gross carrying amount of the financial asset is reduced. This is considered a (partial) derecognition of the financial asset.

(vi) Impairment of financial assets

The calculation of ECL

The Bank calculates ECL based on four probability-weighted scenarios to measure the expected cash shortfalls, discounted at an approximation to the EIR. A cash shortfall is the difference between the cash flows that are due to an entity in accordance with the contract and the cash flows that the entity expects to receive.

The mechanics of the ECL calculations are outlined below and the key elements are, as follows:

- PD: The Probability of Default is an estimate of the likelihood of default over a given time horizon. A default may only happen at a certain time over the assessed period, if the facility has not been previously derecognised and is still in the portfolio.
- EAD: The Exposure at Default is an estimate of the exposure at a future default date, taking into account expected changes in the exposure after the reporting date, including repayments of principal and interest, whether scheduled by contract or otherwise, expected drawdowns on committed facilities, and accrued interest from missed payments.
- LGD: The Loss Given Default is an estimate of the loss arising in the case where a default occurs at a given time. It is based on the difference between the contractual cash flows due and those that the lender would expect to receive, including from the realisation of any collateral or credit enhancements that are integral to the loan and not required to be recognised separately. It is usually expressed as a percentage of the EAD.

When estimating the ECL, the Bank considers four scenarios (a base case, an upside, a mild downside ('downside 1') and a more extreme downside ('downside 2')). When relevant, the assessment of multiple scenarios also incorporates how defaulted loans are expected to be recovered, including the probability that the loans will cure and the value of collateral or the amount that might be received for selling the asset.

Impairment losses and releases are accounted for and disclosed separately from modification losses or gains that are accounted for as an adjustment of the financial asset's gross carrying value. The mechanics of the ECL method are summarised below:

- Stage 1: The 12mECL is calculated as the portion of LTECL that represent the ECL that result from default events on a financial instrument that are possible within the 12 months after the reporting date. The Bank calculates the 12mECL allowance based on the expectation of a default occurring in the 12 months following the reporting date. These expected 12-month default probabilities are applied to a forecast EAD and multiplied by the expected LGD and discounted by an approximation to the original EIR. This calculation is made for each of the four scenarios, as explained above.
- Stage 2: When a loan has shown a significant increase in credit risk since origination, the Bank records an allowance for the LTECL. The mechanics are similar to those explained above, including the use of multiple scenarios, but PDs and LGDs are estimated over the lifetime of the instrument. The expected cash shortfalls are discounted by an approximation to the original EIR.
- Stage 3: For loans considered credit-impaired, the Bank recognises the lifetime expected credit losses for these loans. The method is similar to that for Stage 2 assets, with the PD set at 100%.
- POCI: POCI assets are financial assets that are credit impaired on initial recognition. The Bank only recognises the cumulative changes in lifetime ECL since initial recognition, based on a probability-weighting of the four scenarios, discounted by the credit-adjusted EIR.
- · Loan commitments and letters of credit:

When estimating LTECL for undrawn loan commitments, the Bank estimates the expected portion of the loan commitment that will be drawn down over its expected life. The ECL is then based on the present value of the expected shortfalls in cash flows if the loan is drawn down, based on a probability-weighting of the four scenarios. The expected cash shortfalls are discounted at an approximation to the expected EIR on the loan. For credit cards and revolving facilities that include both a loan and an undrawn commitment, ECL is calculated and presented together with the loan. For loan commitments and letters of credit, the ECL is recognised within Provisions.

• Financial guarantee contracts:

The Bank's liability under each guarantee is measured at the higher of the amount initially recognised less cumulative amortisation recognised in the income statement, and the ECL provision. For this purpose, the Bank estimates ECL based on the present value of the expected payments to reimburse the holder for a credit loss that it incurs. The shortfalls are discounted by the risk-adjusted interest rate relevant to the exposure. The calculation is made using a probability-weighting of the four scenarios. The ECL related to financial guarantee contracts are recognised within Provisions.

Debt instruments measured at fair value through OCI

The ECL for debt instruments measured at FVOCI do not reduce the carrying amount of these financial assets in the statement of financial position, which remains at fair value. Instead, an amount equal to the allowance that would arise if the assets were measured at amortised cost is recognised in OCI as an accumulated impairment amount, with a corresponding charge to profit or loss. The accumulated loss recognised in OCI is recycled to the profit and loss upon derecognition of the assets.

Purchased or originated credit impaired financial assets (POCI)

For POCI financial assets, the Bank only recognises the cumulative changes in LTECL since initial recognition in the loss allowance.

(vii) Collateral valuation

To mitigate its credit risks on financial assets, the Bank seeks to use collateral, where possible. The collateral comes in various forms, such as cash, securities, letters of credit/guarantees, receivables, other non-financial assets and credit enhancements such as netting agreements. Collateral, unless repossessed, is not recorded on the Bank's statement of financial position.

However, the fair value of collateral affects the calculation of ECLs. It is generally assessed, at a minimum, at inception and re-assessed on a quarterly basis. However, some collateral, for example, cash or securities relating to margining requirements, is valued daily.

To the extent possible, the Bank uses active market data for valuing both financial and non financial assets held as collateral. Other financial assets which do not have readily determinable market values are valued using models. Non-financial collateral are valued based on data provided by third parties and other independent sources.

(viii) Collateral repossessed

The Bank's policy is to determine whether a repossessed asset can be best used for its internal operations or should be sold. Assets determined to be useful for the internal operations are transferred to their relevant asset category at the lower of their repossessed value or the carrying value of the original secured asset. Assets for which selling is determined to be a better option are transferred to assets held for sale at their fair value (if financial assets) and fair value less cost to sell for non-financial assets at the repossession date in, line with the Bank's policy.

In its normal course of business, the Bank does not physically repossess properties or other assets in its retail portfolio, but engages external agents to recover funds, generally at auction, to settle outstanding debt. Any surplus funds are returned to the customers/obligors. As a result of this practice, the residential properties under legal repossession processes are not recorded on the statement of Financial Position. The bank did not have repossessed assets in the current year (2018: nil).

(ix)Write-offs

Financial assets are written off either partially or in their entirety only when the Bank has stopped pursuing the recovery. If the amount to be written off is greater than the accumulated loss allowance, the difference is first treated as an addition to the allowance that is then applied against the gross carrying amount. Any subsequent recoveries are credited to credit loss expense.

(x) Renegotiated loans

Where possible, the Bank seeks to restructure loans rather than to take possession of collateral. This may involve extending the payment arrangements and the agreement of new loan conditions. Once the terms have been renegotiated any impairment is measured using the original effective interest rate as calculated before the modification of terms and the loan is no longer considered past due. Management continuously reviews renegotiated loans to ensure that all criteria are met and that future payments are likely to occur. The loans continue to be subject to an individual or collective impairment assessment, calculated using the loan's original effective interest rate.

(xi) Offsetting

Financial assets and liabilities are offset and the net amount reported in the statement of financial position when there is a currently enforceable legal right to set off the recognised amounts and there is an intention to settle on a net basis, or realise the asset and settle the liability simultaneously.

(xii) Forborne and modified loans

The Bank sometimes makes concessions or modifications to the original terms of loans as a response to the borrower's financial difficulties, rather than taking possession or to otherwise enforce collection of collateral. The Bank considers a loan forborne when such concessions or modifications are provided as a result of the borrower's present or expected financial difficulties and the Bank would not have agreed to them if the borrower had been financially healthy. Indicators of financial difficulties include defaults on covenants, or significant concerns raised by the Credit Risk Department. Forbearance may involve extending the payment arrangements and the agreement of new loan conditions. Once the terms have been renegotiated, any impairment is measured using the original EIR as calculated before the modification of terms. It is the Bank's policy to monitor forborne loans to help ensure that future payments continue to be likely to occur. Derecognition decisions and classification between Stage 2 and Stage 3 are determined on a case-by-case basis. If these procedures identify a loss in relation to a loan, it is disclosed and managed as an impaired Stage 3 forborne asset until it is collected or written off.

When the loan has been renegotiated or modified but not derecognised, the Bank also reassesses whether there has been a significant increase in credit risk. The Bank also considers whether the assets should be classified as Stage 3. Once an asset has been classified as forborne, it will remain forborne for a minimum 24-month probation period. In order for the loan to be reclassified out of the forborne category, the customer has to meet all of the following criteria:

- All of its facilities have to be considered performing
- The probation period of two years has passed from the date the forborne contract was considered performing
- Regular payments of more than an insignificant amount of principal or interest have been made during at least half of the probation period
- The customer does not have any contracts that are more than 30 days past due

If modifications are substantial, the loan is derecognised

(g) Property and equipment and right-of-use assets

Property and equipment is stated at cost excluding the costs of day–to–day servicing, less accumulated depreciation and accumulated impairment losses. Changes in the expected useful life are accounted for by changing the amortisation period or methodology, as appropriate, and treated as changes in accounting estimates. Right-of-use assets are presented together with property and equipment in the statement of financial position and are depreciated on a straight-line basis over the lease term.

Depreciation

Depreciation is calculated on a straight-line basis at annual rates estimated to write off the cost of the property and equipment over their expected useful lives as follows:

Motor vehicles25%Computer hardware and software30%Equipment, furniture, fixtures and fittings12.5%

Leasehold improvements and right of use assets are written off over their estimated useful life or the lease period, whichever is shorter.

The residual values, useful lives and methods of depreciation of property and equipment are reviewed at each financial year-end and adjusted prospectively, if appropriate.

An item of property and equipment is derecognised on disposal or when no future economic benefits are expected from its use. Any gain or loss arising on derecognition of the asset (calculated as the difference

between the net disposal proceeds and the carrying amount of the asset) is recognised in other income in profit or loss in the year the asset is derecognised.

(h) Intangible assets

The Bank's intangible assets include the value of computer software licences.

An intangible asset is recognised only when its cost can be measured reliably and it is probable that the expected future economic benefits that are attributable to it will flow to the Bank.

Intangible assets acquired separately are measured on initial recognition at cost. Following initial recognition, intangible assets are carried at cost less any accumulated amortisation and any accumulated impairment losses.

The useful lives of intangible assets are assessed to be either finite or indefinite. Intangible assets with finite lives are amortised over the useful economic life and are assessed for impairment whenever there is an indication that the intangible asset may be impaired. The amortisation period and the amortisation method for an intangible asset with a finite useful life are reviewed at least at each financial year-end.

Changes in the expected useful life, or the expected pattern of consumption of future economic benefits embodied in the asset, are accounted for by changing the amortisation period or methodology, as appropriate, which are then treated as changes in accounting estimates. Currently, software costs are amortised over three years. An intangible asset initially recognised is derecognised upon disposal or when no future economic benefits are expected from its use or disposal.

Gains or losses arising from derecognition of an intangible asset are measured as the difference between the net disposal proceeds and the carrying amount of the asset and are recognised in profit or loss when the asset is derecognised.

(i) Leases

(Policy applicable before 1 January 2019)

The determination of whether an arrangement is a lease, or contains a lease, is based on the substance of the arrangement and requires an assessment of whether the fulfilment of the arrangement is dependent on the use of a specific asset or assets or whether the arrangement conveys a right to use the asset.

Bank as a lessee

Leases that do not transfer to the Bank substantially all of the risks and benefits incidental to ownership of the leased items are operating leases. Operating lease payments are recognised as an expense in the income statement on a straight-line basis over the lease term. Contingent rental payable is recognised as an expense in the period in which they it is incurred.

Bank as a lessor

Leases where the Bank does not transfer substantially all of the risk and benefits of ownership of the asset are classified as operating leases. Rental income is recorded as earned based on the contractual terms of the lease in other operating income. Initial direct costs incurred in negotiating operating leases are added to the carrying amount of the leased asset and recognised over the lease term on the same basis as rental income. Contingent rents are recognised as revenue in the period in which they are earned.

Policy applicable as of 1 January 2019

The Bank assesses at contract inception whether a contract is, or contains, a lease. That is, if the contract conveys the right to control the use of an identified asset for a period of time in exchange for consideration.

Bank as a lessee

The Bank applies a single recognition and measurement approach for all leases. The Bank recognises lease liabilities to make lease payments and right-of-use assets representing the right to use the underlying assets.

Right-of-use assets

The Bank recognises right-of-use assets at the commencement date of the lease (i.e., the date the underlying asset is available for use). Right-of-use assets are measured at cost, less any accumulated depreciation and impairment losses, and adjusted for any remeasurement of lease liabilities. The cost of right-of-use assets includes the amount of lease liabilities recognised, initial direct costs incurred, and lease payments made at or before the commencement date less any lease incentives received. Right-of-use assets are depreciated on a straight-line basis over the lease term.

The right-of-use assets are presented within Property, equipment and right-of-use assets and are subject to impairment in line with the Bank's policy as described in Impairment of non-financial assets.

Lease Liabilities

At the commencement date of the lease, the Bank recognises lease liabilities measured at the present value of lease payments to be made over the lease term. The lease payments include fixed payments (less any lease incentives receivable), variable lease payments that depend on an index or a rate, and amounts expected to be paid under residual value guarantees. The lease payments also include the exercise price of a purchase option reasonably certain to be exercised by the Bank and payments of penalties for terminating the lease, if the lease term reflects exercising the option to terminate. Variable lease payments that do not depend on an index or a rate are recognised as expenses in the period in which the event or condition that triggers the payment occurs

(j) Related party transactions

The bank discloses the nature, volume and amounts outstanding at the end of each financial year from transactions with related parties, which include transactions with the directors, executive officers and related companies.

(k) Fair value

Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date.

The bank's fair value measurement is based on the presumption that the transaction to sell the asset or transfer the liability takes place either:

- · In the principal market for the asset or liability, or
- In the absence of a principal market, in the most advantageous market for the asset or liability

The principal or the most advantageous market must be accessible by the bank.

The fair value of an asset or a liability is measured using the assumptions that market participants would use when pricing the asset or liability, assuming that market participants act in their economic best interest.

A fair value measurement of a non-financial asset takes into account a market participant's ability to generate economic benefits by using the asset in its highest and best use or by selling it to another market participant that would use the asset in its highest and best use.

The bank uses valuation techniques that are appropriate in the circumstances and for which sufficient data are available to measure fair value, maximising the use of relevant observable inputs and minimising the use of unobservable inputs.

All assets and liabilities for which fair value is measured or disclosed in the financial statements are categorised within the fair value hierarchy, described as follows, based on the lowest level input that is significant to the fair value measurement as a whole:

- Level 1 Quoted (unadjusted) market prices in active markets for identical assets or liabilities
- Level 2 Valuation techniques for which the lowest level input that is significant to the fair value measurement is directly or indirectly observable
- Level 3 Valuation techniques for which the lowest level input that is significant to the fair value measurement is unobservable

For assets and liabilities that are recognised in the financial statements on a recurring basis, the bank determines whether transfers have occurred between levels in the hierarchy by re-assessing categorisation (based on the lowest level input that is significant to the fair value measurement as a whole) at the end of each reporting period.

External valuers are involved for valuation of significant assets, such as properties.

(I) Provisions

A provision is recognised if, as a result of a past event, the bank has a present legal or constructive obligation that can be estimated reliably, and it is probable that an outflow of economic benefits will be required to settle the obligation.

(m) Foreign currency translation

(i) Functional and presentation currency

The financial statements of the Bank are measured using the currency of the primary economic environment in which it operates (the "functional currency"). The financial statements are presented in Kenya Shillings, which is the Bank's functional and presentation currency. The financial information presented in Kenya Shillings has been rounded to the nearest thousand (KShs'000), except where otherwise indicated.

(ii) Transactions and balances

Transactions in foreign currencies are initially recorded by the Bank in the functional currency at the spot rate of exchange ruling at the date of the transaction. Monetary assets and liabilities denominated in foreign currencies are retranslated to the functional currency at the spot rate of exchange at the reporting date. All differences arising from settlement and translation of monetary items are recognised in profit or loss.

Non-monetary items carried at fair value that are denominated in foreign currencies are translated using the exchange rates at the date when the fair value was determined. Non-monetary items that are measured in terms of historical cost in a foreign currency are translated using the exchange rates at the dates of initial recognition. The gain or loss arising on translation of non-monetary items measured at fair value is treated in line with the recognition of the gain or loss on the change in fair value of the item (i.e., translation differences on items whose fair value gain or loss is recognised in OCI or profit or loss are also recognised in OCI or profit or loss, respectively).

(n) Employee benefits

The bank operates a defined contribution retirement scheme for its employees. The assets of the scheme are held in a separate trustee administered fund which is funded by contributions from both the bank and

employees. The bank's contributions to the scheme are charged to profit or loss in the year to which they relate. The bank also contributes to a statutory defined contribution pension scheme, the National Social Security Fund (NSSF). Contributions are determined by local statute and are currently limited to KShs 200 per employee per month.

Short-term benefits consist of salaries, bonuses and any non-monetary benefits such as medical aid contributions and free services.

Employee entitlements to annual leave are recognised when they accrue to employees. The monetary liability for employees' accrued annual leave entitlement at the end of reporting period is recognised as an expense accrual.

(o) Taxes

Current tax

Current income tax assets and liabilities are measured at the amounts expected to be recovered from or paid to the taxation authorities. The tax rates and tax laws used to compute the amount are those that are enacted or substantively enacted at the reporting date. Current income tax relating to items recognised outside profit or loss is recognised outside profit or loss. Current income tax items are recognised in correlation to the underlying transaction either in profit or loss, other comprehensive income or directly in equity.

Deferred income tax

Deferred income tax is provided using the liability method on temporary differences between the tax bases of assets and liabilities and their carrying amounts for financial reporting purposes at the reporting date. Deferred tax liabilities are recognised for all taxable temporary differences, except:

- (i) where the deferred tax liability arises from the initial recognition of goodwill or of an asset or liability in a transaction that is not a business combination and, at the time of the transaction, affects neither the accounting profit nor taxable profit or loss; and
- (ii) in respect of taxable temporary differences associated with investments in subsidiaries, associates and interests in joint ventures, where the timing of the reversal of the temporary differences can be controlled and it is probable that the temporary differences will not reverse in the foreseeable future.

Deferred income tax assets are recognised for all deductible temporary differences, carry forward of unused tax credits and unused tax losses, to the extent that it is probable that taxable profit will be available against which the deductible temporary differences, and the carry forward of unused tax credits and unused tax losses can be utilised except:

- (i) where the deferred tax asset relating to the deductible temporary difference arises from the initial recognition of an asset or liability in a transaction that is not a business combination and, at the time of the transaction, affects neither the accounting profit nor taxable profit or loss; and
- (iii) in respect of deductible temporary differences associated with investments in subsidiaries, associates and interests in joint ventures, deferred tax assets are recognised only to the extent that it is probable that the temporary differences will reverse in the foreseeable future and taxable profit will be available against which the temporary differences can be utilised.

The carrying amount of deferred tax assets is reviewed at each reporting date and reduced to the extent that it is no longer probable that sufficient taxable profit will be available to allow all or part of the deferred tax asset to be utilised. Unrecognised deferred tax assets are reassessed at each reporting date and are recognised to the extent that it has become probable that future taxable profit will allow the deferred tax asset to be recovered.

Deferred tax assets and liabilities are measured at the tax rates that are expected to apply to the year when the asset is realised or the liability is settled, based on tax rates (and tax laws) that have been enacted or substantively enacted at the end of reporting period. Deferred income tax relating to items recognised outside profit or loss is recognised outside profit or loss. Deferred tax items are recognised in correlation to the underlying transaction either in profit or loss, other comprehensive income or directly in equity.

Deferred tax assets and deferred tax liabilities are offset if a legally enforceable right exists to set off current tax assets against current tax liabilities and the deferred taxes relate to the same taxable entity and the same taxation authority.

Value Added Tax

Revenues, expenses and assets are recognised net of the amount of value added tax except where the value added tax incurred on a purchase of assets or services is not recoverable from the Kenya Revenue Authority (KRA), in which case the value added tax is recognised as part of the cost of acquisition of the asset or as part of the expense item as applicable; and receivables and payables that are stated with the amount of value added tax included.

The net amount of value added tax recoverable from, or payable to tax authorities is included as part of receivables or payables in the statement of financial position.

(p) Cash and cash equivalents

Cash and cash equivalents comprise balances with maturities of less than 91 days from the date of acquisition and include cash and balances with Central Bank of Kenya (excluding restricted balances - cash reserve ratio), items in the course of collection, government securities and deposits and balances due from banking institutions. For the purpose of the statement of cash flows, cash and cash equivalents consist of cash and cash equivalents as defined above, net of deposits and balances due to banks. Cash and cash equivalents are measured at amortised cost.

(q) Dividends

Dividends on ordinary shares are charged to equity in the year in which they are declared.

(r) Impairment of non-financial assets

The carrying amounts of the bank's non-financial assets are reviewed at each reporting date to determine whether there is any indication of impairment. If any such indication exists, then the asset's recoverable amount is estimated.

For the purposes of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash inflows (cash-generating units). An asset's recoverable amount is the higher of an asset's or cash-generating unit's (CGU) fair value less costs of disposal and its value in use.

Where the carrying amount of an asset or CGU exceeds its recoverable amount, the asset is considered impaired and is written down to its recoverable amount.

In assessing value in use, the estimated future cash flows are discounted to their present value using a pretax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset.

In determining fair value less costs of disposal, recent market transactions are taken into account. If no such transactions can be identified, an appropriate valuation model is used.

Impairment losses are recognised in profit or loss in those expense categories consistent with the function of the impaired asset.

For assets other than goodwill, an assessment is made at each reporting date as to whether there is any indication that previously recognised impairment losses may no longer exist or may have decreased. If such indication exists, the bank estimates the asset's or CGU's recoverable amount. A previously recognised impairment loss is reversed only if there has been a change in the assumptions used to determine the asset's recoverable amount since the last impairment loss was recognised. The reversal is limited so that the carrying amount of the asset does not exceed its recoverable amount, or exceed the carrying amount that would have been determined, net of depreciation or amortisation, had no impairment loss been recognised for the asset in prior years. Such reversal is recognised in profit or loss.

3. RISK MANAGEMENT OBJECTIVES AND POLICIES

Risk management framework

The Board of Directors (the "Board") has overall responsibility for the establishment and oversight of the Bank's risk management framework. The Board has established the Asset and Liability Committee (ALCO) and the Credit and Risk and Compliance committees, which are responsible for developing and monitoring the Bank's risk management policies in their specified areas. All board committees have both executive and non-executive members and report regularly to the Board of Directors on their activities. The Board has set up an independent compliance function reporting to the Board.

The Bank's risk management policies are established to identify and analyse the risks faced by the Bank, to set appropriate risk limits and controls, and to monitor risks and adherence to limits. Risk management policies and systems are reviewed regularly to reflect changes in market conditions, products and services offered. The Bank, through its training and management standards and procedures, aims to develop a disciplined and constructive control environment, in which all employees understand their roles and obligations.

The Audit committee is responsible for monitoring compliance with the Bank's risk management policies and procedures, and for reviewing the adequacy of the risk management framework in relation to the risks faced by the Bank. The Audit committee is assisted in these functions by internal audit. Internal audit undertakes both regular and ad-hoc reviews of risk management controls and procedures, the results of which are reported to the audit committee.

The Bank's overall financial risk management programme focuses on the unpredictability of financial markets and seeks to minimise potential adverse effects on financial performance.

(i) Non-Financial Risk Management disclosures:

(a) Strategic risk

Strategic risk is the potential for loss arising from ineffective business strategies, improper implementation of strategies, sudden unexpected changes in the Bank's environment, or from lack of adequate responsiveness to changes in the business environment.

The Bank faces several strategic risks from its environment which include:

- Macro-economic changes.
- Competition from the financial industry and organisations providing similar services.
- Technological changes.
- Key legislative and regulatory changes.
- Major political events.
- Human capital or social/demographic trends and changes.

Who manages strategic risk

The Board of Directors is responsible for the overall direction and implementation of the Bank's strategy for purposes of enhancing shareholders' value. However, it has delegated the implementation aspects to the Chief Executive Officer (CEO) and the Senior Management team who execute strategy.

Additionally, the Board of Directors, with support from CEO and Senior Management, develops and implements a new strategic cycle every 3 years to cater for the next plan period for the bank.

Managing strategic risk

The CEO, supported by Senior Management executes the approved strategic objectives on a day to day basis and actively monitors business performance against these objectives through periodic reviews. The business carries out business performance reviews periodically but at a minimum on a monthly basis against pre-determined milestones and key performance indicators. The reviews are reported to the Bank's Strategy Committee for information and advice, or action where significant deviations occur. These reports include identifying the key risks faced by the Bank and how they are being managed.

The Bank's CEO co-ordinates an annual strategic planning process for Senior Management intended to align individual business strategies to overall enterprise level strategies as approved by the Board of Directors. They include a comprehensive review and evaluation of the business strategies, competitive positioning, financial performance, initiatives of strategic executions and key business risks.

Each head of department is responsible for directing strategies in their respective departments and ensure such strategies are aligned to the overall strategy of the Bank. They are also responsible for monitoring, managing and reporting on the effectiveness of their departmental strategic objectives, and the progress they have made towards achieving these. They oversee the direction and trends of significant current and emerging risks related to their departments and that mitigating actions are taken where appropriate.

The Bank's financial and non-financial performance, including its key risks, is reported to the Board of Directors on a quarterly basis for review and action, where necessary.

(b) Operational risk

Operational risk is the potential for loss arising from inadequate or failed processes, systems, people or external events. Operational risk is embedded in all business activities including the practices for managing other risks e.g. credit, market and liquidity risks and arises in the normal course of business. The impact of these risks can result in significant financial loss, reputational harm or regulatory censure and penalties.

The Bank categorizes its operational risk into the following seven loss event categories.

- Internal frauds-Losses due to acts of a type intended to defraud, misappropriate property or circumvent regulations, the law or Bank policy, excluding diversity and discrimination events, which involves at least one internal party.
- External risks-Losses due to acts of a type intended to defraud, misappropriate property or circumvent the law, by a third party.
- Employment Practices and workplace safety-Losses arising from acts inconsistent with employment, health or safety laws or agreements, from payment of personal injury claims, or from diversity and discrimination events.
- Clients, products and business practices- Losses arising from an unintentional or negligent failure to
 meet a professional obligation to specific clients (including fiduciary and suitability requirements), or
 from improper business or market practices, from product flaws, or from disputes over performance of
 advisory activities.
- Damage to physical assets -Losses arising from loss or damage to physical assets from natural disaster or external events such as terrorism or vandalism.

- Business disruptions and system failures- Losses arising from disruption of business or system failures (i.e. hardware, software, network, telecommunication).
- Execution, delivery and process management- Losses from failed transaction processing or process management.

Who manages operational risk

The Board of Directors and the CEO have direct responsibility for the management and control of operational risk throughout the Bank. Management and the Risk and Compliance Committee of the Board coordinate, facilitate, and oversee the effectiveness and integrity of the Bank's operational risk management framework while Internal Audit and the Bank's external auditors provide independent assurance and challenge across all business functions in respect of the integrity and effectiveness of this framework.

The staff and management working within or managing an operational branch are responsible for the day-to-day management and control of operational risk within their businesses.

The Bank's structure is designed with operational risk in mind. As an example, the Bank maintains specialised functions that manage business continuity, human resources, compliance, administration and procurement, security services and organisational change management.

Senior Management in turn reports to the Risk and Compliance Committee on all the key risks detailing corrective action initiatives to address the risks.

How the Bank manages operational risk

The Bank's operational risk management framework is designed to ensure key risk exposures are proactively managed within acceptable levels. It incorporates best practice and meets regulatory guidelines through:

- (i) Governance and Policy: Management reporting and organisational structures emphasise accountability, ownership and effective oversight of each business unit's operational risk exposures. Furthermore, the Board Risk and Compliance Committee and Senior Management's expectations are guided by the Bank's policies.
- (ii) Risk and Control Self-Assessment: Through quarterly comprehensive assessments of the Bank's key operational risk exposures and internal control environments, Senior Management is able to evaluate its effectiveness and implement appropriate additional corrective actions where needed, to offset or reduce unacceptable risks.
- (iii) Operational Risk Event Monitoring: The Bank's policies require that internal and industry-wide operational risk events are identified, tracked, and reported to the right levels to ensure they are analysed appropriately and corrective action taken in a timely manner.
- (iv) Risk Reporting: Significant operational risk issues together with measures to address them are tracked, assessed and reported to Senior Management and the Board of Directors to ensure accountability is maintained over current and emerging risks.
- (v) Insurance: A comprehensive portfolio of insurance and other risk mitigating arrangements are maintained with the type and level of insurance coverage continually assessed to ensure both risk tolerance and statutory requirements are met. This includes identifying opportunities for transferring our risks to third parties where appropriate.
- (vi) Technology and Information: The key risks here revolve around our reliance on technology and information and their impact on operational availability, integrity and security of our information data and systems / infrastructure. Our risk framework and programs use best practice and include robust threat and vulnerability assessments, as well as security and change management practices.

- (vii) Business Continuity Management: Business Continuity Management supports the ability of Senior Management to continue to operate their businesses and provide customer access to products and services in times of disruptions. This program includes formal crisis management protocols and continuity strategies. All key functions of the Bank are regularly tested to confirm their contingency plan designs are able to respond to a broad range of potentially disruptive scenarios.
- (viii) Project Management: The bank has a disciplined project management program to ensure projects are implemented successfully in a planned and systematic manner and are monitored by Senior Management.
- (ix) Financial Crime: Safeguarding customers, employees, assets, information, and preventing plus detecting fraud as well as other forms of financial crime.

(c) Compliance (policy/legal/regulatory) risk:

Compliance risk refers to the potential of loss arising from non-compliance with laws, rules, regulations, obligatory practices/standards, contractual agreements, or other legal requirements including the effectiveness of preventing and handling litigation. It is not actively or deliberately pursued in the expectation of a return but occurs in the normal course of our business operations.

The Bank strives for high standards of compliance with policy, legal and regulatory requirements in all business dealings and transactions. As a result of high financial business regulation, the Bank is exposed to regulatory and legal risks in virtually all our activities including those from the regulator (Central Bank of Kenya). Failure to comply with regulation not only poses a risk of censure and litigation but may lead to serious reputational risks. Financial penalties and costs related to litigation may also substantially erode the Bank's earnings.

Who manages regulatory and legal risk

Business unit heads have the responsibility and accountability of managing regulatory and legal risks relating to their units on a day to day basis with assistance/advice and oversight from Legal and Risk & Compliance Departments. The Compliance Department identifies and monitors the key risks and is responsible for ensuring that the day to day business controls comply with applicable legislation and are in line with best practice. Internal and external legal counsel work closely with business units to identify areas of existing and potential regulatory/legal risks and actively manage them to reduce the Bank's exposures.

Senior Management and the Board Risk and Compliance Committee receive the Risk and Compliance Department's opinions/reports on the strength of the Bank's Compliance Risk Framework to enable them to determine whether it is under control and where not, tracks significant corrective actions to finality. Additionally, significant exposures under "for or against" litigation are reviewed periodically.

How the Bank manages regulatory and legal risks

The Board of Directors and Senior Management through the Bank's Code of Conduct sets the "tone at the top" for a culture of integrity beginning with concern for what is right (including compliance to policy and the law) in all our business considerations, decisions and actions. All employees are required to attest to this Code when they join the Bank and thereafter periodically, indicating that they have understood it and that they have complied with its provisions.

Departmental Heads manage day-to-day regulatory and legal risk primarily by implementing appropriate policies, procedures and controls already in place. The Legal and Risk and Compliance departments assist them by:

(i) Communicating and advising on regulatory and legal requirements, and emerging compliance obligations to each business unit as required.

- (ii) Implementing or assisting with reviews of policies, procedures and training. They do this by independently monitoring and testing for adherence to certain regulatory and legal requirements, as well as the effectiveness of associated key internal controls.
- (iii) Tracking, escalating and reporting significant issues and findings to Senior Management and the Board of Directors.
- (iv) Liaising with regulators, as appropriate, regarding new or revised legislation, regulatory guidelines or regulatory examinations.

The Bank has developed robust policies, programs and systems designed to manage the Know Your Customer (KYC) and Anti-Money Laundering (AML) risks as envisaged in the Proceeds of Crime & Anti-Money Laundering Act and Regulation. The Bank has upgraded account opening requirements and customer transaction screening procedures to meet the stringent requirements stipulated therein. Reporting of suspicious and other transactions is done as required by the law and policy standards. Appropriate periodic due diligence is carried out on correspondent banking counterparties, and KYC/AML obligations to them are met continuously. All staff are trained when they join the Bank and periodically certified as such in line with the law.

(d) Reputational risk

Reputational risk is the potential that negative stakeholder impressions or perceptions, whether true or not, regarding the Bank's business practices, actions or inactions, will or may cause a decline in its value, brand, liquidity or customer base. It is a resultant effect of all other risks highlighted in this report and therefore cannot be managed in isolation. Therefore, when all the other risks are managed well, this risk is substantially minimised. The Bank's reputation is an invaluable business asset essential for optimising shareholder value, hence it is constantly under threat. Our services and activities, including new ones, ensure the Bank's good reputation is always maintained or enhanced.

Who manages reputational risk

Ultimate responsibility for this risk rests with the Board of Directors and Senior Management who examine the Bank's reputational risk as part of their regular mandate. Their purpose is to ensure that all products, services, and activities meet the Bank's reputational risk objectives in line with the Board of Director's approved appetite. Nonetheless, every employee and representative of the Bank has a responsibility to contribute positively to our reputation. Senior Management and the Board of Directors receive periodic reports on the assessment of the Bank's reputational risk exposures that arise from its business (including sales and service) activities so as to form a view on associated risks and implement corrective actions.

How the Bank manages reputational risk

Every employee and representative of the Bank has a responsibility to contribute in a positive way towards our reputation. This is through ensuring ethical practices are always adhered to, interactions with all stakeholders are positive, and the Bank complies with applicable policies, legislation, and regulations. Reputational risk is most effectively managed when every individual works continuously to protect and enhance the Bank's reputation.

(i) Financial Risk Management disclosures:

The Bank has exposure to credit risk, liquidity risk and market risks from its use of financial instruments.

(a) Credit risk

Credit risk is the risk of financial loss to the Bank if a customer or counterparty to a financial instrument fails to meet its contractual obligations, and arises principally from the Bank's loans and advances to

customers and other banks and investment securities. For risk management reporting purposes, the Bank considers and consolidates all elements of credit risk exposure.

(i) Management of credit risk

The Board of Directors has delegated responsibility for the management of credit risk to the credit committee. A separate credit department, reporting to the credit committee, is responsible for oversight of the Bank's credit risk, including:

- Formulating credit policies in consultation with business units, covering collateral requirements, credit assessment, risk grading and reporting, documentary and legal procedures, and compliance with regulatory and statutory requirements.
- Establishing the authorisation structure for the approval and renewal of credit facilities. Authorisation limits are allocated to business unit Managers. Larger facilities require approval by head office credit committee or the Board of Directors, as appropriate.

Reviewing and assessing credit risk. Credit risk function assesses all credit exposures in excess of designated limits, prior to facilities being committed to customers by the business unit concerned. Renewals and reviews of facilities are subject to the same review process.

- Limiting concentrations of loans and advances to counterparties, geographies and business sectors and by issuer, credit rating band, market liquidity and country (for investment securities).
- Developing and maintaining the Bank's risk gradings in order to categorise exposures according to the degree of risk of financial loss faced and to focus management on the attendant risks. The risk grading system is used in determining where impairment provisions may be required against specific credit exposures. The current risk grading framework consists of five grades reflecting varying degrees of risk of default and the availability of collateral or other credit risk mitigation. The responsibility for setting risk grades lies with the final approving executive/committee as appropriate. Risk grades are subject to regular reviews by credit risk management department.
- Reviewing compliance of business units with agreed exposure limits, including those for selected industries, country risk and product types. Regular reports are provided to credit committee on the credit quality of local portfolios and appropriate corrective action is taken.
- Providing advice, guidance and specialist skills to business units to promote best practice throughout the Bank in the management of credit risk.

The Bank monitors concentration of risk by economic sector in line with the Bank's set limits per the sector. An analysis of concentrations within the loans and advances to customers, and off balance sheet items is as follows:

(a) Loans and advances to customers – net

	2019		2018	
	KShs'000	%	KShs'000	%
Agriculture	1,363,445	22	1,740,342	27
Manufacturing	12,653	-	81,675	1
Wholesale and retail	281,386	5	204,005	3
Transport and communication	155,391	3	324,010	5
Real estate	499,104	8	654,759	10
Social community and personal services	1,195,649	19	204,005	3
Business services	42,247	1	68,403	1
Other	<u>2,573,954</u>	<u>42</u>	3,348,323	<u>50</u>
	<u>6,123,829</u>	<u>100</u>	6,625,522	<u>100</u>

(a) Items not reported in statement of financial position (letters of credit and guarantees)

	2019		2018	
	KShs'000	%	KShs'000	%
Agriculture	12,397	3	70,432	14
Manufacturing	11,707	3	12,385	2
Wholesale and retail	34,082	8	40,588	8
Transport and communication	61,271	15	68,450	13
Real estate	7,195	1	16,765	3
Social community and personal services	57,834	14	22,238	4
Business services	214,224	52	168,143	32
Other	13,722	_4	125,406	<u>2</u> 4
	412,432	<u>100</u>	<u>524,407</u>	<u>100</u>
(ii) Maximum exposure to credit risk before coll	lateral held			
	2019		2018	
	KShs'000	%	KShs'000	%
Credit exposures: Items reported in the statement of financial position:				
Balances held with Central Bank of Kenya Deposits and balances due from banking	442,016	5	745,976	8
institutions	222,419	3	211,348	2
Loans and advances to customers – net	6,123,829	70	6,625,522	67
Government securities held to maturity	1,385,989	<u>16</u>	1,614,217	<u>1</u> 6
	<u>8,174,253</u>	<u>94</u>	<u>9,197,063</u>	<u>93</u>
Items not reported in the statement of financial position:				
Letters of credit	12,358	_	8,433	_
Letters of guarantees and performance bonds	306,652	4	287,905	3
Loans committed but not disbursed at year end	93,422	1	228,069	3
Foreign exchange forward contracts	101,475	<u>1</u>	141,278	<u>1</u>
	513,907	<u>6</u>	665,685	<u>7</u>
	<u>8,688,160</u>	100%	<u>9,862,748</u>	100%

(iii) Classification of loans and advances

	2019 KShs'000	2018 KShs'000
Individually impaired Grade 5: Impaired (loss) Grade 3 & 4: Impaired (substandard and doubtful)	507,705 1,241,804	1,028,104 758,278
Gross amount Allowance for impairment	1,749,509 (802,776)	1,786,382 (676,703)
Carrying amount	946,733	1,109,679
Past due but not impaired Watch (30-90 days) Allowance for impairment	1,772,323 _(22,107)	2,780,288 _(33,042)
Carrying amount	1,750,216	2,747,246
Neither past due nor impaired Grade 1: Normal Allowance for impairment	3,432,352 (5,472)	2,779,474 (10,877)
Carrying amount	3,426,880	2,768,597
Total carrying amount	<u>6,123,829</u>	<u>6,625,522</u>

Impaired loans and advances

Impaired loans and securities are loans and advances for which the Bank determines that it is probable that it will be unable to collect a part/whole of principal and interest due according to the contractual terms of the loan/securities agreement(s). These loans are graded 3, 4 and 5 in the Bank's internal credit risk grading system.

Past due but not impaired loans

Loans and securities where contractual interest or principal payments are past due but the Bank believes that impairment is not appropriate on the basis of the level of security/collateral available and or the stage of collection of amounts owed to the Bank. These exposures are categorised as watch accounts in line with Central Bank of Kenya prudential guidelines and a general provision at 3% is made and appropriated under statutory reserves.

Loans and advances that are neither past due nor impaired.

The Bank classifies loans and advances under this category for those exposures that are upto date and in line with contractual agreements. Such loans would have demonstrated financial conditions, risk factors and capacity to repay that are acceptable. These exposures will normally be maintained largely within approved product programs and with no signs of impairment or distress. These exposures are categorised as normal accounts in line with Central Bank of Kenya (CBK) prudential guidelines and a general provision at 1% is made and appropriated under statutory reserves.

Loans with renegotiated terms

Loans with renegotiated terms are loans that have been restructured due to deterioration in the borrower's financial position and where the Bank has made concessions that it would not otherwise consider. Once the loan is restructured it remains in this category independent of satisfactory performance after restructuring.

From a risk management point of view, once an asset is modified, the Bank's credit department continues to monitor the exposure until it is completely and ultimately derecognised.

The table below includes Stage 2 and 3 assets that were modified and, therefore, treated as forborne during the period, with the related modification loss suffered by the Bank

	2019 KShs	2018 KShs
Amortised costs of financial assets modified during the period	159,531	352,333
Net modification loss	(6,816)	(2,394)

The table below shows the gross carrying amount of previously modified financial assets for which loss allowance has changed to 12mECL measurement during the period:

December 2019	Post mod	dification	Pre-modification			
	Gross carrying amount KShs'000'	Corresponding ECL KShs'000'	Gross carrying amount KShs'000'	Corresponding ECL KShs'000'		
Facilities that have cured since modification and are now measured using 12mECLs (Stage 1)	46,361	263	28,457	888		
Facilities that reverted to (Stage 2/3) LTECLs having once cured	113,170	54,906	62,906	789		

December 2018	Post mod	dification	Pre-modification			
	Gross carrying amount KShs'000'	Corresponding ECL KShs'000'	Gross carrying amount KShs'000'	Corresponding ECL KShs'000'		
Facilities that have cured since modification and are now measured using 12mECLs (Stage 1)	21,382	259	43,668	378		
Facilities that reverted to (Stage 2/3) LTECLs having once cured	229,448	2,779	64,995	3,879		

(iv) Allowances for impairment

The Bank sets aside from its income an allowance for impairment losses that represents its estimate of incurred losses in its loan portfolio. The main components of this allowance are a specific loss component that relates to each defaulting borrower, and a collective loan loss allowance established for groups of homogeneous assets in respect of losses that have been incurred but have not been identified on loans subject to individual assessment for impairment.

(v) Write-off policy

The Bank writes off a loan/security balance (and any related allowances for impairment losses) when the credit committee determines that the loans/securities are uncollectible. This determination is reached after considering information such as the occurrence of significant changes in the borrower/issuer's financial position such that the borrower/issuer can no longer pay the obligation, or that proceeds from collateral will not be sufficient to pay back the entire exposure. For smaller balance standardised loans, charge off decisions generally are based on a product specific past due status.

(vi) Collateral held on loans and advances

The Bank holds collateral against loans and advances to customers, non-insiders as well as insiders in the form of mortgage interests over property, other registered securities over assets, and guarantees. Estimates of fair value are based on the value of collateral assessed at the time of borrowing, and generally are not updated except when a loan is individually assessed as impaired. Collateral generally is not held over loans and advances to Banks, except when securities are held as part of reverse repurchase and securities borrowing activity. Collateral usually is not held against investment securities, and no such collateral was held at 31 December 2019 (2018: Nil)

An estimate of the fair values of collateral and other security enhancements held against all financial assets are shown below. The bank has the obligation to return the securities to the customers upon settlement of the obligation. There are no other significant terms and conditions associated with the use of the collateral.

2019

	Other commitments	Letters of credit for customers	Financial guarantees	Other assets	Financial assets at fair value through profit or loss	Government securities at amortised cost	Loans and advances to customers	Due from banks	Balances with central bank	2018		Other commitments	Letters of credit for customers	Financial guarantees	Other assets	Financial assets at fair value through profit or loss	Government securities at amortised cost	Loans and advances to customers	Due from banks	Balances with central bank		
10,298,371	228,069	8,433	287,905	212,860	1,110	1,614,217	6,625,522	211,348	745,976		8,827,194	93,422	12,358	306,652	240,234	275	1,385,989	6,123,829	222,419	442,016	Maximum exposure to credit risk KShs'000'	
697,704	17,133	8,433	287,905	1	ı	1	373,035	1	1		808,432	941	12,358	306,652	1	1	1	488,481	1	1	Cash Kshs'000'	
444,996	210,936	1	ı	ı	ı	1	234,060	1	1				ı	1	1	1	1		1	1	Securities	
14,024,820		ı	1	ı	ı	1	14,024,820	ı	1		14,713,847	53,265	ı	ı	1	1	ı	14,660,582	ı	1	Property KShc'000'	
1		1	1	1	ı	1	ı	1	1		133,309		1	ı	1	ı	1	133,309	1	1	Other*	
8,368,480	228,069	8,433	287,905	ı	ı	1	14,024,820	ı	1		15,655,589	54,206	12,358	306,652	1	1	1	15,282,373	ı	1	Total collateral KShs'000'	
(5,220,882)		1	1	212,860	1,110	1,614,217	(1,207,353)	211,348	745,976		(6,826,395)	39,216	ı	1	240,234	275	1,385,989	(9,158,544)	224,328	442,016	Net Associated exposure ECLs KSh<'000' KSh<'000'	
722,609	1,868	1	1	1	ı	1	720,622	119	1		839,179	792	,	1	6,002	1	1	830,356	2,029	1	Net Associated sure ECLs	

(vii) Settlement risk

The Bank's activities may give rise to risk at the time of settlement of transactions and trades. Settlement risk is the risk of loss due to the failure of a counterparty to honour its obligations to deliver cash, securities or other assets as contractually agreed.

For certain types of transactions, the Bank mitigates this risk by conducting settlements through a Settlement/clearing agent to ensure that a trade is settled only when both parties have fulfilled their contractual settlement obligations. Settlement limits form part of the credit approval/limit monitoring process described earlier. Acceptance of settlement risk on free settlement trades requires transaction specific or counterparty specific approvals from the Bank's board of directors.

(a) Liquidity risk

The Bank is exposed to the risk that it will encounter difficulty in raising funds to meet commitments associated with customer requirements. Liquidity risk is addressed through the following measures:

(i) Management of liquidity risk

The Bank's approach to managing liquidity is to ensure, as far as possible, that it will always have sufficient liquidity to meet its liabilities when due, under both normal and stressed conditions, without incurring unacceptable losses or risking damage to the Bank's reputation. The Asset and Liability Committee (ALCO), a management committee, is tasked with the responsibility of ensuring that all foreseeable funding commitments and deposits withdrawals can be met when due and that no difficulties in meeting financial liabilities as they fall due are encountered.

The Bank's Treasury department maintains a portfolio of short-term liquid assets, largely made up of short-term liquid investment securities, loans and advances to banks and other inter-bank facilities, to ensure that sufficient liquidity is maintained within the Bank as a whole.

(ii) Source of funding

The Bank has an aggressive strategy aimed at increasing the customer base and maintains a diversified and stable base comprising retail and corporate customers. The Bank also borrows from the interbank market through transactions with other Banks and from the wholesale market through transactions with pension funds and insurance companies for short term liquidity requirements.

(iii) Exposure to liquidity risk

The key measure used by the Bank for managing liquidity risk is the ratio of net liquid assets to deposits from customers. For this purpose, net liquid assets are considered as including cash and cash equivalents and investment grade debt securities for which there is an active and liquid market less any deposits from banks, debt securities issued, other borrowings and commitments maturing within the next month.

(iii) Exposure to liquidity risk

Details of the reported Bank's ratios of net liquid assets to customer deposits at the reporting date and during the reporting period were as follows:

	2019	2018
At 31 December	33%	35%
Average for the period	34%	31%
Maximum for the period	40%	35%
Minimum for the period	30%	29%
Statutory Minimum requirement	20%	20%

Liquidity risk based on undiscounted cash flows

The table below represents the cash flows payable by the Bank under non-derivative financial instruments by remaining contractual maturities at the reporting date. The amounts disclosed in the table are the contractual undiscounted cash flows, since the Bank manages the inherent liquidity risk based on expected undiscounted cash inflows.

ements al	37 11 11	90	34 19 19 14 15 17 18 19 19	1 3	39	32 37 90	40	31 55 50 50 50	88	88
Fevencial Statements 5 years shs'000 Kshs'000	7,099,687 412,432 101,846 173,141	7,787,106	367,584 442,016 (368,704) 222,419 7,400,341 240,234 1,688,653	9,992,543	2,211,439	8,039,282 524,407 91,561 63,990	8,719,240	362,931 745,976 (420,985) 211,348 7,814,349 212,860 1,929,459	10,855,938	2,136,698
∩⊖ FPYET∩C 5 years KShs′000		1	643,202	1,569,639	1,569,639	1 1 1 1	1	926,437	926,437	926,437
1년이다음 [환5[h은 pears years 000 KShs'000 KS	4,292	4,292	2,982,357	3,284,857	3,280,565	1 1 1 1	1	2,572,675	3,023,479	3,023,479
'1∱╣⊜ years KShs'000	- 80,370	80,370	1,918,985	2,173,692	2,093,322	1 1 1 1	1	2,825,278	3,164,645	3,164,645
6-12 months KShs′000	309,292	345,084	131,840	336,849	(8,235)	416,502	416,502	1,074,227	1,287,078	870,576
3-6 months KShs'000	340,309 - 5,097 27,422	372,828	- 530,999	530,996	158,168	461,521	461,521	347,022	347,022	(114,499)
Upto 3 months KShs'000	6,450,086 412,432 96,749 25,265	6,984,532	367,584 442,016 (368,704) 222,419 1,192,961 240,234	2,096,510	(4,882,020)	7,161,259 524,407 91,561 63,990	7,841,217	362,931 745,976 (420,985) 211,348 995,147 212,860	2,107,277	(5,733,940)
At 31 December 2019	Customer deposits Liabilities not recognised in statement of financial position Other liabilities Lease liabilities	Total undiscounted liabilities	FINANCIAL ASSETS Cash balances Bank balances with the Central Bank of Kenya Less: restricted balance Deposits and balances due from banking institutions Loans and advances to customers Other assets Government securities	Total undiscounted Assets	Net liquidity gap as at 31 December 2019	At 31 December 2018 FINANCIAL LIABILITIES Customer deposits Liabilities not recognised in statement of financial position Other liabilities Due to banking institutions	Total undiscounted liabilities	FINANCIAL ASSETS Cash balances Bank balances with the Central Bank of Kenya Less: restricted balance Deposits and balances due from banking institutions Loans and advances to customers Other assets Government securities	Total undiscounted Assets	Net liquidity gap as at 31 December 2018

(c) Market risks

Market risk is the risk that the fair value or future cash flows of a financial instrument will fluctuate because of changes in market prices, such as interest rates, equity prices, foreign exchange rates and credit spreads (not relating to changes in the obligor's / issuer's credit standing). The objective of market risk management is to manage and control market risk exposures within acceptable parameters, while optimising the return on risk.

Management of market risks

Overall authority for market risk is vested in Asset and Liability Committee. The senior management is responsible for the development of detailed risk management policies (subject to review and approval by the Board) and for the day-to-day review of their implementation.

Exposure to interest rate risk - non-trading portfolios

The Bank is exposed to various risks associated with the effects of fluctuation in the prevailing levels of market interest rates on financial position and cash flows. The assets and liability committee closely monitors the interest rates trends to minimize the potential adverse impact of interest rate changes. The table overleaf summarizes the exposure of interest rate risk at the reporting date. The Bank maintains an appropriate mix of fixed and floating rates deposit base. Interest rates on advances to customers and other risk assets are either pegged to the Bank's base lending rate or Treasury bill rate. The base rate is adjusted from time to time to reflect the cost of deposits.

Interest rates on customer deposits are negotiated between the Bank and the customer with the Bank retaining the discretion to adjust the rates in line with changes in market trends. The interest rates, therefore, fluctuate depending on the movement in the market interest rates. The Bank also invests in fixed interest rate instruments issued by the Government of Kenya through the Central Bank of Kenya.

The matching and controlled mismatching of the maturities and interest rate of assets and liabilities is fundamental to the management of the Bank. It is unusual for a Bank's assets and liabilities to be completely matched due to the nature of business terms and types.

The Bank is exposed to various risks associated with the effects of fluctuation in the prevailing levels of market interest rates on its financial position and cash flows.

Interest rate risks

The Assets and Liability Committee closely monitors the interest rate trends to minimize the potential adverse impact of interest rate changes. The table below summarises the exposure to interest rate risk at the reporting date whereby financial assets and liabilities at carrying amounts are categorized by the earlier of contractual re-pricing and maturity dates.

(b) Market Risk

At 31 December 2019	Upto 3 months	3-6 months	6-12 months	1-3 Years years	Over 3 Years	Total
FINANCIAL ASSETS	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000	KShs'000
Loans and advances to customers	987,182	439,405	109,098	1,587,971	3,000,172	6,123,829
Total financial assets	<u>987,182</u>	439,405	109,098	<u>1,587,972</u>	3,000,172	6,123,829
Interest sensitivity gap	<u>987,182</u>	439,405	109,098	<u>1,587,972</u>	3,000,172	<u>6,123,829</u>
At 31 December 2018 FINANCIAL ASSETS						
Loans and advances to customers	995,147	336,099	1,011,037	2,500,246	1,782,993	6,625,522
Total financial assets	995,147	336,099	<u>1,011,037</u>	2,500,246	1,782,993	6,625,522
Interest sensitivity gap	995,147	336,099	1,011,037	2,500,246	1,782,993	6,625,522

Interest rate risk stress test - Increase/decrease of 1% in Net Interest Margin

Interest rate risk sensitivity analysis is based on the following assumptions

- Changes in the market interest rates affect the interest income or expenses on financial instruments with variable interest rates
- Changes in market interest rates only affect interest income or expenses in relation to financial instruments with fixed rates if these are recognised at fair value.
- The interest rate changes will have significant effect on interest sensitive assets and liabilities and hence simulation modelling is applied to net interest margins.
- Interest rates of all maturities move by the same amount and, therefore, do not reflect the potential impact on net income of some rates changing while others remain unchanged.
- The projections make other assumptions including that all positions are held to maturity.

With all other variables held constant, the effect of 1% increase or decrease in interest rates on financial assets and liabilities on the (loss)/ profit before tax and equity would be as follows:

ASSETS	Carrying amount KShs'000	2019 1% increase KShs'000	1% decrease KShs'000	Carrying amount KShs'000	20 1% increase KShs'000	1% decrease KShs'000
Loans and advances to customers	6,123,829	61,238	(61,238)	6,625,522	66,255	(66,255)
		61,238	(61,238)		66,255	(66,255)
Effect on loss before tax		61,238	(61,238)		66,255	(66,255)
As percentage of (loss)/ profit before tax (%) Effect on equity		109% 25,829	(109%) (25,829)	(67%)	67% 24,696	(24,696)
As percentage of equity (%)		2%	(2%)		2%	(2%)

Overall non-trading interest rate risk positions are managed by treasury, which uses investment securities, advances to banks, deposits from banks and derivative instruments to manage the overall position arising from the Bank's non-trading activities.

Currency risk

The Bank operates wholly in Kenya and its assets and liabilities are reported in the local currency. The Bank's currency risk is managed within the Central Bank of Kenya exposure guideline of 20% of core capital. The Bank's management monitors foreign currency exposure on a daily basis.

The table below summarises the Bank's exposure to foreign currency exchange rate risk at 31 December. Included in the table below are the Bank's financial instruments at carrying amounts categorised by currency.

At 31 December 2019	USD KShs'000	GBP KShs'000	EURO KShs'000	Others KShs'000	Total KShs'000
FINANCIAL ASSETS Cash balances Bank balances with Central	20,777	1,516	11,293	3,567	37,154
Bank of Kenya Deposits and balances due	122,788	1,760	864	(3,176)	122,236
from banking institutions Derivatives Loans and advances	275 108,569 51,457	- 1,091 -	- 12,526 1,371	(23)	275 122,163 52,828
Total financial assets	303,866	<u>4,367</u>	<u>26,055</u>	<u>368</u>	334,656
FINANCIAL LIABILITIES Deposits and balances due to banking institutions					
Customer deposits	106,308	2,731	_6,399	_13	190,924
Total financial liabilities	106,308	<u>2,731</u>	<u>6,399</u>	13	190,924
Net items reported in statement of financial position	<u>197,558</u>	<u>1,636</u>	<u> 19,656</u>	<u>355</u>	143,732
At 31 December 2018 Total financial assets Total financial liabilities	347,683 204,135	14,432 1,195	103,297 15,566	25,526 13	490,938 254,914
Net items reported in statement of financial		<u> </u>			<u> </u>
position	<u>143,548</u>	<u>13,237</u>	<u>87,731</u>	<u>25,513</u>	<u>236,024</u>

Foreign currency risk stress test-appreciation/depreciation of Kenya shilling by 5%

The foreign exchange risks sensitivity analysis is based on the following assumptions:

- Foreign exchange exposures represent net currency positions of all currencies other than the Kenya shilling
- The currency risk sensitivity analysis is based on the assumption that all net currency positions are highly effective.
- The base currency in which bank's business is transacted is Kenya shilling.

The table below summarises the estimated impact of a 5% decline/appreciation of the Kenya Shilling.

	2019			2018		
	Carrying			Carrying		
	amount	5%	5%	amount	5%	5%
	KShs'000	appreciation	depreciation	5% depreciation	appreciation	depreciation
Foreign Currency Assets	•					
USD	303,866	(15,193)	15,193	347,683	(17,384)	17,384
GBP	4,367	(218)	218	14,432	(721)	721
EURO	26,055	(1,302)	1,302	103,297	(5,164)	5,164
Others	368	(18)	18	25,526	(1,276)	1,276
		(16,731)	16,731		(24,545)	24,545
Foreign Currency Liabilit	ties:	<u>. , , , , , , , , , , , , , , , , , , ,</u>				
USD	106,308	5,315	(5,315	204,135	10,206	(10,206)
GBP	2,731	136	(136)		59	(59)
EURO	6,399	319	(319)		778	(778)
Others	13			13		
		E 770	(F 770)		11 042	(11.042)
		<u>5,770</u>	(5,770)		11,043	(11,043)
Effect on profit before ta		(10,961)	10,961		(13,502)	13,502
As percentage (%) of (los	ss)					
before tax		19.49%	(19.49%)		13.71%	(13.71%)
Effect on equity		(7,672)	7,672		(9,451)	9,451
As percentage (%) of equ	uity	(0.42%)	0.42%		(0.49%)	0.49%
Adjusted core capital		1,810,089	1,825,433		1,919,135	1,938,037
Risk weighted assets (RV	VA)	9,310,025	9,325,369		10,226,073	10,244,975
Adjusted core capital to	RWA	19.44%	19.57%		18.77%	18.92%

Exposure to other market risks - non-trading portfolios

Credit spread risk (not relating to changes in the obligor/issuer's credit standing) on debt securities held by treasury and equity price risk is subject to regular monitoring by ALCO but is not currently significant in relation to the overall results and financial position of the Bank.

(d) Fair value of financial assets and liabilities

(i) Fair value hierarchy

The bank uses the following hierarchy for determining and disclosing the fair value of financial instruments by valuation technique

- Level 1 Quoted prices in active markets for identical assets or liabilities. This level includes equity securities and debt instruments listed on the Nairobi Securities Exchange.
- Level 2 Inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly as prices or indirectly as derived from prices.
- Level 3 Inputs for the assets or liabilities that are not based on observable market data (unobservable inputs). This level includes equity investments and debt instruments with significant unobservable components

The following describes the methodologies and assumptions used to determine fair values of the bank's financial instruments:

Type of Financial Instrument	Valuation technique	Significant Observable Input
Level 1		
Government securities-debt instruments at amortised cost / Held to maturity-Treasury bonds	Fair value at closing rate	Quoted prices in active market

The following table shows an analysis of financial instruments by level of the fair value hierarchy, except for financial instruments whose carrying amounts are a reasonable approximation of fair value.

As at 31 December 2019	Level 1	Level 2	Level 3	Total
	KShs'000	KShs'000	KShs'000	KShs'000
Financial assets fair value disclosures Treasury bonds	1,239,529			1,239,529
As at 31 December 2018	Level 1	Level 2	Level 3	Total
	KShs'000	KShs'000	KShs'000	KShs'000
Financial assets fair value disclosures Treasury bonds	<u>1,443,412</u>			<u>1,443,412</u>

There were no transfers between levels 1, 2 and 3 in the period (2018: Nil).

There were no financial assets or financial liabilities measured at fair value on level 3 fair value measurement (2018: none).

(e) Classification of financial instruments

The table below sets out the Bank's classification of each class of financial assets and liabilities. The amounts in the table are the carrying amounts of the financial instruments at the reporting date

At 31 December 2019:		Mandatorily measured	
	Amortized cost KShs'000	at FVTPL KShs'000	Fair Value KShs'000
Financial assets			
Cash and balances with Central Bank of Kenya Deposits and balances due from banking institution Derivative instruments Government Securities Loans and advances to customers Other assets	809,600 222,419 - 1,385,989 6,123,829 240,234	- 275 - - -	809,600 222,419 275 1,239,529 6,123,829 _240,234
Total assets	<u>8,728,071</u>	<u>275</u>	<u>8,635,886</u>
Financial liabilities			
Balances due to banks and financial institutions Deposits from customers Lease liabilities Other liabilities Total liabilities	7,099,687 119,554 101,846 7,321,087	- - - - -	7,099,687 119,554 101,846 7,321,087
31 December 2018:	Amortized cost	Mandatorily measured	Fair Value
	Amortized cost KShs'000	•	Fair Value KShs'000
31 December 2018: Financial assets Financial assets		measured at FVTPL	
Financial assets	KShs'000 1,108,907	measured at FVTPL	
Financial assets Financial assets Cash and balances with Central Bank of Kenya Deposits and balances due from banking instituti Derivative instruments Government Securities Loans and advances to customers	1,108,907 ions 211,348 - 1,614,217 6,625,522	measured at FVTPL KShs'000	1,108,907 211,348 1,110 1,443,412 6,625,522
Financial assets Financial assets Cash and balances with Central Bank of Kenya Deposits and balances due from banking instituti Derivative instruments Government Securities Loans and advances to customers Other assets	1,108,907 ions 211,348 - 1,614,217 6,625,522 - 212,860	measured at FVTPL KShs'000	1,108,907 211,348 1,110 1,443,412 6,625,522 212,860
Financial assets Financial assets Cash and balances with Central Bank of Kenya Deposits and balances due from banking institution Derivative instruments Government Securities Loans and advances to customers Other assets Total assets	1,108,907 ions 211,348 - 1,614,217 6,625,522 - 212,860	measured at FVTPL KShs'000	1,108,907 211,348 1,110 1,443,412 6,625,522 212,860

4. CAPITAL MANAGEMENT

Regulatory capital

The Central Bank of Kenya sets and monitors capital requirements for the Bank as a whole.

In implementing current capital requirements the Central Bank of Kenya requires the Bank to maintain a prescribed ratio of total capital to total risk-weighted assets. The Bank calculates requirements for operations risk and market risk for internal monitoring purposes.

The Bank's regulatory capital is analysed into two tiers:

- Tier 1 capital, which includes ordinary share capital, share premium, perpetual bonds (which are classified as innovative Tier 1 securities), retained earnings and translation reserve after deductions for intangible assets, and other regulatory adjustments relating to items that are included in equity but are treated differently for capital adequacy purposes.
- Tier 2 capital, which includes qualifying subordinated liabilities, collective impairment allowances and the element of the fair value reserve relating to unrealised gains on equity instruments classified as available-for-sale.

Various limits are applied to elements of the capital base. The amount of innovative tier 1 securities cannot exceed 15 percent of total tier 1 capital; qualifying tier 2 capital cannot exceed tier 1 capital; and qualifying term subordinated loan capital may not exceed 50 percent of tier 1 capital. There also are restrictions on the amount of collective impairment allowances that may be included as part of tier 2 capital. Other deductions from capital include the carrying amounts of investments in subsidiaries that are not included in the regulatory consolidation, investments in the capital of banks and certain other regulatory items.

Banking operations are categorised as either trading book or banking book, and risk-weighted assets are determined according to specified requirements that seek to reflect the varying levels of risk attached to assets and off-balance sheet exposures.

The Bank's policy is to maintain a strong capital base so as to maintain investor, creditor and market confidence and to sustain future development of the business. The impact of the level of capital on shareholders' return is also recognised and the Bank recognises the need to maintain a balance between the higher returns that might be possible with greater gearing and the advantages and security afforded by a sound capital position.

In implementing current capital requirements, the Central Bank of Kenya requires each Bank to maintain;

- A minimum level of regulatory capital of KShs 1 billion as at 31 December 2019.
- A ratio of core capital to the risk-weighted assets plus risk-weighted off-balance sheet assets at or above the required minimum of 10.5%.
- Core capital of not less than 10.5% of total deposit liabilities.
- Total capital of not less than 14.5% of risk-weighted assets plus risk-weighted off-balance sheet items.

The Bank has complied with all externally imposed capital requirements throughout the year. There have been no material changes in the Bank's management of capital during the year.

The Bank's regulatory capital position at 31 December was as follows:

	2019 KShs'000	2018 KShs'000
Tier 1 capital	KSIIS 000	KSIIS 000
Total share capital Share premium Retained earnings	1,000,000 42,236 	1,000,000 42,236 732,593
Total	1,647,436	1,774,829
Tier 2 capital Statutory reserve	170,515	153,757
Total regulatory capital	<u>1,817,951</u>	1,928,586
Risk-weighted assets Retail bank, corporate bank and central treasury	9,318,142	9,136,177
Total risk weighted assets	9,318,142	9,136,177
Capital ratios Total regulatory capital expressed as a percentage of total risk-weighted assets	20%	21%
Total tier 1 capital expressed as a percentage of total risk-weighted assets	18%	19%
5. INTEREST INCOME		
Loans and advances Government securities – financial assets measured	864,101	851,608
at amortised cost Deposits and balances due from banking institutions	147,995 5,391	153,679 5,952
	<u>1,017,487</u>	<u>1,011,239</u>
6. INTEREST EXPENSE		
Interest on customer deposits Interest on deposits due to banking institutions	396,941 3,485	434,035
	400,426	<u>443,102</u>
7. FEES AND COMMISSION INCOME		
Commissions Ledger related fees	204,328 <u>32,066</u>	215,875 _25,323
	<u>236,394</u>	<u>241,198</u>

8.	OTHER INCOME	2019 KShs'000	2018 KShs'000
0.	OTTER INCOME		
	Gain on sale of treasury bonds	19,772	6,348
	Loss on disposal of equipment	-	(90)
	Miscellaneous income	1	512
	Foreign exchange gains*	19,427	17,175
		39,200	23,945
	*Foreign exchange gains arose from foreign currency transacti monetary assets and liabilities.	ons and translat	ion of foreign currency
	, ,	2019	2018
		KShs'000	KShs'000
9.	OTHER OPERATING EXPENSES		
	Staff costs	200 216	200 204
	Directors' emoluments - fees	388,316	388,284 6,400
	Other emoluments	4,558 7,114	9,488
		67,514	87,821
	Other expenses Rent, service charge, rates and parking	24,408	82,307
	Depreciation of property and equipment (Note 20(a))	49,441	57,142
	Depreciation of right-of-use assets (Note 20(b))	38,762	37,142
	Security services	53,655	48,516
	·	22,798	36,569
	Amortisation of intangible assets (note 21)	27,886	32,922
	Telephone, data and postage	26,704	
	Computer maintenance	13,924	28,998
	Legal fees Insurance	20,172	19,813
		29,924	19,226
	Other provisions	11,786	16,073
	Contribution to Central Depository and Settlement Protection		12,559
	Stationery and supplies Advertising and marketing	10,210 6,276	9,649 6,585
	Advertising and marketing Auditors' remuneration	6,350	6,000
	Additors remuneration	0,550	
10	STAFF COSTS	<u>809,798</u>	<u>868,352</u>
	31/11 (0313		
	Salaries and wages	301,217	320,468
	Pension costs - defined contribution plan	21,089	22,185
	Provision for leave pay	15,297	15,605
	Gratuity and union salary increment provisions	4,335	5,159
	Medical expenses	17,755	15,224
	Refreshments and entertainment	7,436	7,356
	Other staff costs*	3,073	1,692
	National Social Security Fund contributions	574	595
	Staff early retirement costs	17,540	_
		388,316	<u>388,284</u>

^{*}Other staff costs include cost incurred staff training, utilities and uniform

11. CREDIT LOSS EXPENSE ON FINANCIAL ASSETS

The table below shows the ECL charges on financial instruments for the year recorded in profit or loss:

	31 December 2019	Note	Stage 1 KShs '000'	Stage 2 KShs '000'	Stage 3 KShs '000'	Total KShs '000'
	Due from banks	15	(354)	-	-	(354)
	Due from banks Other assets	15	1,910 6,002	-	-	1,910 6,002
	Loans and advances to customers Off balance sheet items	17(a) 31(f)	(5,405) _(147)	(10,946) <u>(858)</u>	126,073 (73)	109,722 (1,078)
	Total Impairment loss		<u>2,360</u>	<u>(11,804)</u>	<u>126,000</u>	1 <u>16,556</u>
	(b) 31 December 2018	Note	Stage 1 KShs '000'	Stage 2 KShs '000'	Stage 3 KShs '000'	Total KShs '000'
	Due from banks Loans and advances to customers Off balance sheet items	15 17(a) 31(f)	(354) - (7,965)	- - (9,778)	- 81,488 -	(354) 81,488 (17,743)
	Total Impairment loss		(8,319)	(9,778)	<u>81,488</u>	63,391
12. TAXAT	ION Tax (credit) / charge			201 KShs'00		2018 KShs'000
, ,	Current taxation based on the taxa	ble profi	t for the year at	30%		
	Current tax charge Adjustment in respect of current ye	ear incor	ne tax of previo	15,23 ous year	39	716 -
	Deferred taxation credit (note 22)			12,4		(27,338)
(h)	Tax charge / (credit)			<u>27,7</u>	<u>15</u>	(26,622)
(D)	Reconciliation of tax charge to the expected taxation based on	account	ing profit			
	(Loss)/profit before taxation			(56,22	<u>9)</u>	<u>(98,463)</u>
	Tax at the applicable rate of 30% Adjustment in respect of current in	ncome ta	x of prior years	(16,86	9)	(29,538)
	Tax effect of expenses not deducti	ble for ta	x purposes	44,58	<u>84</u>	<u>2,916</u>
	Tax charge/(credit) for the year			<u>27,7</u>	<u>15</u>	(26,662)
(c)	Tax (recoverable) / payable At the beginning of the year Charge for the year			(28,98 15,2:	39	(6,131) 716
	Payments during the year At end of the year			(25		(23,570)
	At end of the year			<u>13,99</u>	<u></u>	(28,985)

13. EARNINGS PER SHARE

	2019 KShs'000	2018 KShs'000
Loss attributable to owners of the Bank – KShs	(83,944)	<u>(71,841)</u>
Ordinary Shares at 1 January and 31 December (note 26)	200,000,000	200,000,000
Basic earnings per share – KShs	(0.42)	(0.36)

The basic earnings per share is the same as the diluted earnings per share as there were no dilutive potential ordinary shares as at 31 December 2019 and 31 December 2018, respectively.

14. CASH AND BALANCES WITH CENTRAL BANK OF KENYA

	2019 KShs'000	2018 KShs'000
Cash on hand Balances with Central Bank of Kenya:	367,584	362,931
Cash ratio requirement	368,804	420,985
Cash with Central Bank of Kenya	_73,212	324,991
	442,016	745,976
	809,600	1,108,907

The cash ratio requirement balance is non-interest earning and is based on the value of customer deposits as adjusted by the Central Bank of Kenya requirements. As at 31 December 2019, the cash ratio requirement was 5.25% (2018 – 5.25%) of the average outstanding customer deposits over a cash reserve cycle period of one month. These funds are not available to finance the Bank's day-to-day operations.

15. DEPOSITS AND BALANCES DUE FROM BANKING INSTITUTIONS

	2019 KShs'000	2018 KShs'000
Placements with other banks Less: Allowance for impairment losses	224,448 (2,029)	211,467 <u>(119)</u>
	<u>222,419</u>	<u>211,348</u>

The weighted average effective interest rate on deposits with banking institutions as at 31 December 2019 was 4.0% (2018 – 6.59%) and nil for current account balances.

The table below shows the credit quality and the maximum exposure to credit risk based on the Bank's internal credit rating system and year-end stage classification. The amounts presented are gross of impairment allowances.

(i) December 2019

(,, = =================================	Stage 1 Individual KShs'000'	Stage 2 Individual KShs'000'	Stage 3 KShs'000'	Total KShs'000'
Internal rating grade				
Performing High grade	221,866	_	_	221,866
Standard grade	2,582	_	_	2,582
Non- performing	2,302			2,302
Individually impaired				
Total	<u>224,448</u>			<u>224,448</u>
(ii) December 2018				
	Stage 1 Individual KShs'000'	Stage 2 Individual KShs'000'	Stage 3 KShs'000'	Total KShs'000'
Internal rating grade Performing				
High grade	167,328	-	-	167,328
Standard grade Non- performing	44,139	-	-	44,139
Individually impaired				
Total	211,467			211,467

An analysis of changes in the gross carrying amount and the corresponding ECL allowances is as follows:

2019	Individual KShs'000'	Stage 1 Individual KShs'000'	Stage 2 Stage 3 KShs'000'	Total KShs'000'
Gross carrying amount as at				
1 January 2019	211,467	-	-	211,467
Assets derecognised or				
repaid (excluding write offs)	-	-	-	-
Assets recognised in the year	12,981			12,981
At 31 December 2019	224,448	<u> </u>		224,448

An analysis of changes in the gross carrying amount and the corresponding ECL allowances is as follows:

2018	Stage 1 Individual KShs'000'	Stage 2 Individual KShs'000'	Stage 3 KShs'000'	Total KShs'000'
Gross carrying amount as at 1 January 2018 Assets derecognised or	480,749	-	-	480,749
repaid (excluding write offs)	(269,282)			(269,282)
At 31 December 2018	<u>211,467</u>	-		<u>211,467</u>

Impairment allowance for due from banks

	Stage 1 Individual KShs'000'	ا	Stage 2 Individual KShs'000'		age 3 5'000'	Total KShs'000'
Gross carrying amount as at 1 January 2018 Assets derecognised or	480,749		-		-	480,749
repaid (excluding write offs)	(269,282)			-	<u>-</u>	(269,282)
At 31 December 2018	<u>211,467</u>					<u>211,467</u>
Impairment allowance for du	ie from bank	S				
	Stage 1 Individual KShs'000'	1	Stage 2 Individual KShs'000'		age 3 5'000'	Total KShs'000'
ECL allowance as at						
1 January 2019	119		-		-	119
Impairment in the year	<u>1,910</u>			_		<u>1,910</u>
	2,029			_		2,029
	Stage 1 Individual KShs'000'	I	Stage 2 Individual KShs'000'		age 3 '000'	Total KShs'000'
ECL allowance as at	474					474
1 January 2018	474		-		-	474
Assets derecognised or repair	d <u>(355)</u>					<u>(355)</u>
	<u>119</u>					<u>119</u>
At 31 December 2019		Cant	E	6	Fator 1	
Maturing within 3 months		Contract ange rate 2019 KShs'000'	Foreign currency 2019 KShs'000'	value 2019	Fair value asset 2019 KShs'000'	

16. DER

Maturing within 3 months	exchange rate 2019 KShs'000'	currency 2019 KShs'000'	value 2019	asset 2019 KShs'000'
Sell USD	101.20	500	50,600	-
	101.75	500	50,875	<u>275</u>
			<u>101,475</u>	<u>275</u>
At 31 December 2018				
Contract	Foreign	Contract	Fair value	
	•			
	exchange rate	currency	value	asset 2018
Maturing within 3 months	•			asset 2018 KShs'000'
	exchange rate 2018	currency 2018	value 2018	2018
Maturing within 3 months	exchange rate 2018 KShs'000'	currency 2018 KShs'000'	value 2018 KShs'000'	2018 KShs'000'
Maturing within 3 months	exchange rate 2018 KShs'000'	currency 2018 KShs'000'	value 2018 KShs'000' 25,650	2018 KShs'000'
Maturing within 3 months	exchange rate 2018 KShs'000' 102.60 102.65	currency 2018 KShs'000' 250 450	value 2018 KShs'000' 25,650 46,193	2018 KShs'000' 200 383
Maturing within 3 months	exchange rate 2018 KShs'000' 102.60 102.65 102.90	currency 2018 KShs'000' 250 450 300	value 2018 KShs'000' 25,650 46,193 30,870	2018 KShs'000' 200 383 330

The Bank enters into forward foreign exchange contracts to cover specific exposure generated from payments and receipts of foreign currency. The fair value is the difference between the contract value and the foreign currency at the closing rate of KShs 101.2 to US Dollar (2018: KShs 101.8) and GBP 132.9 (2018: KShs 129.2).

17. LOANS AND ADVANCES TO CUSTOMERS

	2019 KShs'000	2018 KShs'000
Loans and advances to customers Staff loans (note 32(d)	6,571,991 382,008	7,020,626 <u>325,518</u>
	6,953,999	7,346,144
Less: Allowance for ECL/impairment losses	(830,170)	(720,622)
	<u>6,123,829</u>	<u>6,625,522</u>

(a) An analysis of changes in the gross carrying amount:

(i) December 2019

	Stage 1 Individual KShs'000'	Stage 2 Individual KShs'000'	Stage 3 KShs'000'	Total KShs'000'
Gross carrying amount as at				
1 January 2019	2,779,474	2,780,288	1,786,382	7,346,144
New exposures	446,596	-	-	446,596
Assets derecognised or				
repaid (excluding write offs)	-	(368,516)	(446,596)	(815,112)
Transfers to Stage 1	206,282	(206,282)	-	-
Transfers to Stage 2		(100.0.10)		
Transfers to Stage 3	-	(433,342)	433,342	(22.620)
Amounts written off			<u>(23,629)</u>	(23,629)
	3,432,352	<u>1,772,148</u>	1,749,499	6,953,999
	<u> </u>	<u> </u>	<u> </u>	<u> </u>
(ii) December 2018				
	Stage 1	Stage 2		
	Individual	Individual	Stage 3	Total
	KShs'000'	KShs'000'	KShs'000'	KShs'000'
Gross carrying amount as at				
1 January 2018	3,641,440	1,962,540	1,595,247	7,199,227
New exposures	726,364	1,502,825	284,408	2,513,597
Assets derecognised or	(1 206 465)	(420.022)	(725.040)	(2.262.220)
repaid (excluding write offs)	(1,206,465)	(420,823)	(735,040)	(2,362,329)
Transfers to Stage 1	(381,865)	(264.254)	381,865	-
Transfers to Stage 2 Transfers to Stage 3	-	(264,254)	264,254	-
_	-	_	-	(4.2.54)
AMOUNTS WITTON OTT	_	_	(A 351)	1/1 3/5/11
Amounts written off			(4,351)	(4,351)
Amounts written off	<u>2,779,474</u>	2,780,288	(4,351) 1,786,382	<u>(4,351)</u> <u>7,346,144</u>

(b) An analysis of changes in the corresponding ECL allowances

(i) Impairment allowance for loans and advances to customers 31 December 2019

	Stage 1 Individual KShs'000'	Stage 2 Individual KShs'000'	Stage 3 KShs'000'	Total KShs'000'
ECLs allowance as at				
1 January 2019	10,877	33,042	676,703	720,622
New exposures	-	-	109,548	109,548
Transfers to stage 2	(5,405)	5,405		-
Transfers to Stage 3	-	(16,340)	16,340	-
Amounts written off	_			
At 31 December 2019	<u>5,472</u>	22,107	802,591	<u>830,170</u>

Transfers represent stage movements of prior year ECL allowances to the current year stage classification.

(ii) Impairment allowance for loans and advances to customers 31 December 2018

Stage 1	Stage 2 Individual KShs'000'	Individual KShs'000'	Stage 3 KShs'000'	Total KShs'000'
ECLs allowance as at				
1 January 2018	69,621	70,243	503,621	643,485
New exposures	-	-	81,488	81,488
Transfers to Stage 3	(58,744)	(37,201)	95,945	-
Amounts written off			(4,351)	(4,351)
At 31 December 2018	<u>10,877</u>	33,042	676,703	720,622

Transfers represent stage movements of prior year ECL allowances to the current year stage classification.

(c) Credit quality and the maximum exposure to credit risk based on the Bank's internal credit rating system

The table below shows the credit quality and the maximum exposure to credit risk based on the Bank's internal credit rating system and year-end stage classification. The amounts presented are gross of impairment allowances.

(i) As at December 2019

	Stage 1 Individual KShs'000'	Stage 2 Individual KShs'000'	Stage 3 KShs'000'	Total KShs'000'
Internal rating grade				
Performing				
High grade	2,380,886	-	-	2,380,886
Standard grade	1,051,466	-	-	1,051,466
Sub-standard grade	-	1,772,149	-	1,772,149
Past due but not impaired	-	-	253,689	253,689
Non- performing				
Individually impaired			1,495,809	1,495,809
Total	3,432,352	<u>1,772,149</u>	1,749,498	6,953,999

(c) Credit quality and the maximum exposure to credit risk based on the Bank's internal credit rating system

(ii) As at December 2018

	Stage 1 Individual KShs'000'	Stage 2 Individual KShs'000'	Stage 3 KShs'000'	Total KShs'000'
Internal rating grade				
Performing High grade	2,267,360	-	-	2,267,360
Standard grade	50,126	-	-	50,126
Sub-standard grade	461,988	-	-	461,988
Past due but not impaired Non- performing	-	2,780,288	-	2,780,288
Individually impaired			1,786,382	1,786,382
Total	2,779,474	2,780,288	1,786,382	7,346,144

According to the Bank's internal rating grade, individually impaired are loans and advances for which the Bank determines that it is probable that it will be unable to collect a part/whole of principal and interest due according to the contractual terms of the loan/securities agreement(s). These loans are graded in accordance with the regulator's prudential guidelines and are termed as non-performing loan

Past due but not impaired loans are loans and securities where contractual interest or principal payments are past due but the Bank believes that impairment is not appropriate on the basis of the level of security/collateral available and or the stage of collection of amounts owed to the Bank. These loans are graded 2 in the Bank's internal credit risk grading system.

Loans and advances are neither past due nor impaired are graded as performing. The Bank classifies loans and advances under this category for those exposures that are up to date and in line with contractual agreements. Neither past due nor impaired high grade loans and advances for performing grade are backed by collateral in the form of cash, properties motor vehicles and whereas standard grade are backed by household collateral and debentures. Sub standard grade unsecured performing loans

(d) Non-performing loans and advances to customers

Included in net loans and advances of KShs 6.1 billion (2018 - KShs 6.6 billion) are loans and advances amounting to KShs 1.3 billion (2018 - KShs 0.93 billion), net of specific provisions, which have been classified as non-performing.

(e) Maturity of gross loans and advances

	2019 KShs'000	2018 KShs'000
Maturing:		
Up to one month	514,126	524,824
1-3 months	606,882	727,715
3-6 months	498,972	350,676
6-12 months	123,888	1,081,267
1-3 years	1,803,243	2,690,695
3-5 years	2,802,479	1,970,967
Over 5 years	604,409	
Loans and advances to customers (gross)	<u>6,953,999</u>	<u>7,346,144</u>

18. GOVERNMENT SECURITIES

	2019	2018
	KShs'000	KShs'000
Treasury bonds -at amortised cost	1,385,989	1,614,217

Treasury bonds are debt securities issued by the Republic of Kenya

An analysis of changes in the gross carrying amount is as follows:

2019	Stage 1 Individual KShs'000'	Stage 2 Individual KShs'000'	Stage 3 KShs'000'	Total KShs'000'
Gross carrying amount as at 1 January 2019 New assets purchased Assets derecognised or	1,614,217 -	-	-	1,614,217 -
matured Amounts written off	(228,228)	<u>-</u>	- 	(228,228)
	<u>1,385,989</u>			<u>1,385,989</u>
2018 Gross carrying amount as at	Stage 1 Individual KShs'000'	Stage 2 Individual KShs'000'	Stage 3 KShs'000'	Total KShs'000'
Gross carrying amount as at 1 January 2018 New assets purchased	Individual	Individual	_	
Gross carrying amount as at 1 January 2018	Individual KShs'000' 1,630,439	Individual	_	KShs'000' 1,630,439

The table below shows the credit quality and the maximum exposure to credit risk based on the Bank's internal credit rating system and year-end stage classification. The amounts presented are gross of impairment allowances.

2019	Stage 1 Individual KShs'000'	Stage 2 Individual KShs'000'	Stage 3 KShs'000'	Total KShs'000'
Internal rating grade				
Performing				
High grade	1,385,989	-	-	1,385,989
Standard grade	-	-	-	-
Non- performing				
Individually impaired				
Total	<u>1,385,989</u>			<u>1,385,989</u>

2018	Stage 1 Individual KShs'000'	Stage 2 Individual KShs'000'	Stage 3 KShs'000'	Total KShs'000'
Internal rating grade Performing				
High grade Standard grade	1,614,217 -	-	-	1,614,217 -
Non- performing Individually impaired				
Total	<u>1,614,217</u>	-		1,614,217

The weighted average effective interest rate on government securities as at 31 December 2019 was 9.30% (2018 – 9.88%). Government securities measured at amortized cost as at 31 December 2019 was KShs 1.385 billion (2018: KShs 1.614 billion) and a fair value of KShs 1.239 billion (2018: KShs 1.443 billion). As at 31 December 2019, we determined that the government securities were not impaired. These government securities were also not impaired as at 31 December 2018.

Maturity analysis of government securities

The maturity profile of Government securities is as follows:

	2019	2018
	KShs'000	KShs'000
maturing within 90 days	-	-
maturing between 90 days to 1 year	306,590	207,694
maturing between 1 - 2 years	122,951	313,469
maturing after 2 years but within 5 years	255,936	387,769
maturing after 5 years	700,512	705,285
	<u>1,385,989</u>	<u>1,614,217</u>
19. OTHER ASSETS		
	2019	2018
	KShs'000	KShs'000
Clearing and transit items	242,001	212,860
Sundry debtors	113,184	62,070
Deposits and prepayments	11,277	9,675
Interest receivable	4,235	3,013
Other assets	309	309
Total other assets	371,006	287,927
Less: allowance of impairment	(6,002)	

Other assets are settled no more than 12 months after the reporting date. All the balances are non-interest bearing.

365,004

The table below shows the credit quality and the maximum exposure to credit risk based on the Bank's internal credit rating system and year-end stage classification. The amounts presented are gross of impairment allowances.

287,927

2019	Stage 1 Individual KShs'000'	Stage 2 Individual KShs'000'	Stage 3 KShs'000'	Total KShs'000'
Internal rating grade Performing High grade Standard grade	371,006	-	-	371,006
Sub-standard grade				
Total	<u>371,006</u>			<u>371,006</u>

An analysis of changes in the gross carrying amount and the corresponding ECL allowances is as follows:

2019	Stage 1 Individual KShs'000'	Stage 2 Individual KShs'000'	Stage 3 KShs'000'	Total KShs'000'
Gross carrying amount as at 1 January 2019 Assets derecognised	287,927	-	-	287,927
or repaid (excluding write offs) Assets recognised in the year	<u>87,079</u>		_	<u>87,079</u>
At 31 December 2019	<u>371,006</u>		-	<u>371,006</u>

Impairment allowance for other assets

2019	Stage 1 Individual KShs'000'	Stage 2 Individual KShs'000'	Stage 3 KShs'000'	Total KShs'000'
ECL allowance as at 1 January 2019	_	_	_	_
Impairment in the year	<u>6,002</u>			<u>6,002</u>
	<u>6,002</u>	-	-	_6,002

20. (a) PROPERTY AND EQUIPMENT

Leasehold improvements	Furniture, fittings and equipment,	Motor	Total
KShs'000	KShs'000	KShs'000	KShs'000
240,706 <u>7,967</u>	374,114 <u>7,575</u>	11,886 	626,706 <u>15,542</u>
248,673	<u>381,689</u>	11,886	642,248
189,273 22,648	291,781 <u>26,718</u>	11,811 75	492,865 49,441
<u>211,921</u>	318,499	<u>11,886</u>	542,306
36,752	63,190		99,942
236,606 4,100	365,603 8,716 (205)	11,886 - 	614,095 12,816 <u>(205)</u>
240,706	<u>374,114</u>	11,886	626,706
164,286 24,987 ————————————————————————————————————	260,209 31,687 (131) 291,765	11,343 468 ———————————————————————————————————	435,838 57,142 (131) 492,849
<u>51,433</u>	82,349	<u>75</u>	133,857
	improvements KShs'000 240,706 7,967 248,673 189,273 22,648 211,921 36,752 236,606 4,100 240,706 164,286 24,987 189,273	improvements and equipment, computer hardware KShs'000 240,706 374,114 7,967 7,575 248,673 381,689 189,273 291,781 22,648 26,718 211,921 318,499 36,752 63,190 236,606 365,603 4,100 8,716 (205) 240,706 374,114 164,286 24,987 31,687 (131) 189,273 291,765	improvements and equipment, computer hardware kShs'000 Motor vehicles kShs'000 240,706 374,114 11,886 7,967 7,575 248,673 381,689 11,886 189,273 291,781 11,811 22,648 26,718

The bank has not pledged any property and equipment as security for liabilities.

The directors believe the carrying values reflect the fair value as at 31 December 2019, after considering the actual market state and circumstances as of the reporting date.

Notes to the Financial Statements

20. (b) RIGHT-OF-USE ASSETS

	2019 KShs '000
COST At 1 January 2019 Effect of adoption of IFRS 16 as at 01.01.2019 (Note 2(b)(i)) Additions	117,107 6,243
At 31 December 2019	123,350
DEPRECIATION	
At 1 January 2019 Charge for the year	<u>38,762</u>
At 31 December 2019	38,762
NET CARRYING AMOUNT	84,588

The Bank has 29 leases relating to contracts for the various branches it operates in and the head office space.

The Bank had total cash outflows for leases of KShs 64 million in the year. The initial application of IFRS 16 resulted in non-cash additions to right-of-use assets of KShs 117 million and lease liabilities of KShs 155 million at 1 January 2019.

Depreciation of KShs 39 million and interest expense of KShs 23 million was charged to the profit and loss in the year as a result of adoption of IFRS 16.

There were no short-term leases or leases of low-value assets recognized in the year.

The bank has no potential cash outflows that it is exposed to with regard to renewals and terminations, since the leases in which the bank is the lessee do not have renewal and termination options.

The directors believe the carrying values of the right of use assets reflect the fair value as at 31 December 2019, after considering the actual market state and circumstances as of the reporting date.

21. INTANGIBLE ASSETS

	2019 KShs'000	2018 KShs'000
Computer Software COST		
At 1 January Additions	269,308 12,681	218,066
At 31 December	281,989	269,308
AMORTISATION At 1 January Charge for the year	216,265 	179,696 <u>36,569</u>
At 31 December	239,063	216,265
NET CARRYING AMOUNT At 31 December	<u>42,926</u>	<u>53,043</u>

22. DEFERRED TAX ASSET

Demand accounts

Deferred tax is calculated on all temporary differences under the liability method using a principal tax rate of 30%. The makeup of the deferred tax liabilities at the end of the year and the movements on the on the deferred tax account during the year are presented below:

		2019 KShs'000'	Through Profit or Loss KShs'000'	Through Retained Earnigs Note 2(b) (i) KShs'000'	2018 KShs'000'
	Accelerated wear and tear				
	over depreciation	24,183	2,552	-	21,631
	Right of use assets	(25,377)	9,755	(35,132)	, -
	Lease liabilities	35,865	(10,705)	46,570	_
	Provision for credit losses	112,154	(20,258)	-	132,412
	Other provisions	14,550	9,727	-	4,822
	Leave pay	2,096	-	-	2,096
	Gratuity and union salary increment	225	(2,569)	-	2,794
	Legal fees	5,875	(978)		6,853
	Deferred tax asset	<u>169,571</u>	(12,476)	<u>11,438</u>	<u>170,608</u>
		2018 KShs'000'	Through Profit or Loss KShs'000'	Through Retained Earnigs KShs'000'	2018 KShs'000'
	Accelerated wear and tea				
	over depreciation	21,631	5,240	-	16,391
	Provision for credit losses	132,412	19,020	20,539	92,853
	Other provisions	4,822	(4,631)	-	9,453
	Leave pay	2,096	158	-	1,938
	Gratuity and union salary increment	2,794	1,548	-	1,246
	Legal fees	<u>6,853</u>	_6,003		850
	Deferred tax asset	<u>170,608</u>	<u>27,338</u>	<u>20,539</u>	122,731
23. DE	POSITS AND BALANCES DUE TO OTH	ER BANKS	KSł	2019 ns'000 KS	2018 5hs'000
	D				(2,000

The average effective interest rate on deposits and balances due to banking institutions at 31 December 2019 was 4.0% (2018: 4.5%).

63,990

Notes to the Financial Statements

24. CUSTOMER DEPOSITS	2019 KShs'000	2018 KShs'000
Current and demand accounts Savings accounts Fixed and call deposit accounts	3,082,245 621,777 <u>3,395,665</u>	3,072,708 820,012 4,126,050
	<u>7,099,687</u>	<u>8,018,770</u>
MATURITY ANALYSIS OF CUSTOMER DEPOSITS		
Repayable:		
Within one month	3,704,021	3,892,720
Within 1 - 3 months	2,746,065	3,225,210
Within 3 - 6 months	340,309	541,132
Within 6-12 months	309,292	359,708
	<u>7,099,687</u>	<u>8,018,770</u>

The weighted average effective interest rate on interest bearing customer deposits at 31 December 2019 was 5.0% (2018 – 5.2%).

The related party transactions and balances are disclosed under note 32.

25. (a) OTHER LIABILITIES

	2019 KShs'000	2018 KShs'000
Bankers cheques outstanding	96,749	85,278
Deposits for letters of credit and letters of guarantee	5,097	6,283
Allowances for credit losses — off-balance-sheet commitments	-	1,870
Provision for leave pay	6,989	6,994
Legal fees provision	20,940	22,845
Other liabilities and accruals	<u>151,175</u>	100,908
	280,950	<u>224,178</u>

Other liabilities and accruals relate to bills payable, sundry creditors and accruals. They are payable on demand and the balances are non-interest bearing.

(b) LEASE LIABILITIES

Set out below are the carrying amounts of lease liabilities (included under 'Other liabilities' in Note 25) and the movements during the period:

	2019 KShs '000
At 1 January – effect of adoption of IFRS 16 (Note 2 (b))	155,236
Additions	6,243
Accretion of interest	22,530
Payment of principal	(41,925)
Payment of interest	_(22,530)
At 31 December 2019	119,554

The maturity analysis of lease liabilities are disclosed in Note 3.

The Bank had total cash outflows for leases of KShs 64 million. The initial application of IFRS 16 resulted in non-cash additions to right-of-use assets of KShs 117 million and lease liabilities of KShs 155 million at 1 January 2019.

Operating lease arrangements

The Bank as a lessee

The bank has entered into commercial property leases on a number of branches and office premises under operating leases. These non-cancellable leases have remaining terms of between one and five years. All leases include a clause that enables upward revision of the rental charges on an agreed basis according to prevailing market conditions. Future minimum rentals payable under non-cancellable operating leases as at 31st December are shown below.

			2018 KShs′000
	Within one year Between 2 and 5 years		63,325 166,909
26.	SHARE CAPITAL		<u>230,234</u>
		2019 KShs'000	2018 KShs'000
	Authorised: -		
	230,000,000 (2018 - 230,000,000) ordinary shares of KShs 5 each	1,150,000	<u>1,150,000</u>
	Issued and fully paid: - 200,000,000 (2018 - 200,000,000) ordinary shares of KShs 5 each	1,000,000	<u>1,000,000</u>
27.	SHARE PREMIUM		
	At 1 January	<u>42,236</u>	<u>42,236</u>

The premium arose in 2010 when the Bank issued 6,142,908 new shares. The shares, with a par value of KShs 5, were issued at KShs 11.876 each.

28. STATUTORY RESERVE

	2019 KShs'000	2018 KShs'000
At 1 January Transfer from retained earnings	153,757 _16,758	121,774 _31,983
At 31 December	<u>170,515</u>	<u>153,757</u>

The statutory reserve represents an appropriation from retained earnings to comply with Central Bank of Kenya's prudential guidelines on impairment of loans and advances. It represents the excess of loan provisions as computed in accordance with the Central Bank of Kenya prudential guidelines over the impairment of loans and receivables computed in accordance with IFRS 9. The statutory reserve is not distributable.

N	lotes	2019 KShs'000	2018 KShs'000
29. NOTES TO THE STATEMENT OF CASH FLOWS			
(a) Reconciliation of profit before taxation to cash used in operating activities			
Depreciation of right-of-use assets Amortisation of intangible assets	20(a) 20(b) 21 25(b) 5	(56,229) 49,441 38,762 22,797 22,530 (147,996) 29,924 - 116,556 (1)	(98,463) 57,142 36,569 - (153,679) 56,650 90 63,391 (411)
Cash flows from operating activities before changes in operating assets and liabilities		75,784	(38,711)
Changes in operating assets and liabilities Loans and advances to customers Other assets Customer deposits Other liabilities Financial liability – derivatives Cash ratio requirement	14	392,145 (77,077) (919,083) 28,164 (835) 52,181	(190,712) (54,392) 154,655 (45,383) 895 7,067
Cash (used in)/ generated from operating activities (b) Analysis of cash and cash equivalents		(448,721)	(166,581)
Cash and balances with the central banks Cash reserve requirement Deposits and balances due from banking institutions Deposits and balances due to banking institutions	14 14 15 24	809,546 (368,704) 222,419 	1,108,907 (420,985) 211,348 (63,990) 835,280

For the purposes of the statement of cash flows, cash equivalents include short term liquid investments which are readily convertible into known amounts of cash and which were within three months of maturity when acquired, less advances from banks repayable within three months from the date of the advance.

30. DIVIDENDS AND DIVIDENDS PER SHARE

(a) Dividends payable

Dividends payable relate to dividends declared in the current and previous year by the Bank but not collected by the shareholders or their representatives. The dividends payable have been included in other liabilities.

	2019 KShs'000	2018 KShs'000
At 1 January	-	-
Dividends declared	-	30,000
Dividends paid	_	(30,000)
At 31 December	_	

(b) Proposed dividend

Proposed dividends are not accounted for until they have been ratified at the Annual General Meeting. The directors do not recommend the payment of dividend (2018 - Nil). At the forthcoming annual general meeting, no dividend in respect of 2019 (2018: Nil) is to be proposed.

31. CONTINGENT LIABILITIES AND COMMITMENTS INCLUDING OFF BALANCE SHEET ITEMS

(a) Contingent liabilities

The bank conducts business involving acceptances, guarantees, performance bonds and letters of credit. The majority of these facilities are offset by corresponding obligations of third parties.

	2019 KShs'000	2018 KShs'000
	K505 000	K3115 000
Letters of credit	12,358	8,433
Guarantees and performance bonds	306,652	287,905
Loans committed but not disbursed at year end	93,422	228,069
	<u>412,432</u>	<u>524,407</u>

Letters of credit commit the Bank to make payments to third parties, on production of documents, and the amounts are subsequently reimbursed by customers. The letters of credit are cash backed by the customer.

Letters of guarantee and performance bonds are issued by the Bank, on behalf of customers, to guarantee performance by customers to third parties. The Bank will only be required to meet these obligations in the event of default by the customers. Generally, the term of these letters of guarantee is less than two years.

Loans committed but not disbursed are agreements to lend to customers in future subject to certain conditions. Such commitments are normally made for a fixed period.

(b) Foreign exchange forward contracts

(a, a coorgin coordinate)	2019 KShs'000	2018 KShs′000
Foreign exchange forward contracts	<u>101,475</u>	<u>141,278</u>

Foreign exchange forward contracts are agreements to buy or sell a specified quantity of foreign currency, usually on a specified future date at an agreed rate.

Notes to the Financial Statements

(c) Commitments

Commitments contracted for at the reporting date but not recognised in the financial statements were as follows:

	2019 KShs'000	2018 KShs'000
(i) Capital: Authorised and contracted for	-	158
(ii) Capital: Authorised and not contracted for	400,000	26,000

(d) Litigations against the bank

Litigation against the bank relates to civil suits lodged against the Bank by customers and employees in the normal course of business. It is not possible to estimate the Bank's possible loss in relation to these matters, nor the effect that they might have upon operating results in any particular financial period. The Directors, however, do not anticipate that any liability will accrue from the pending suits.

2019	Stage 1 Individual KShs'000'	Stage 2 Individual KShs'000'	Stage 3 KShs'000'	Total KShs'000'
Internal rating grade Performing				
High grade	402,885	_	-	402,885
Standard grade	-	9,547	-	9,547
Sub-standard grade				
Total	<u>402,885</u>	9,547		412,432
2018				
Internal rating grade	KShs'000'	KShs'000'	KShs'000'	KShs'000'
Performing				
High grade	399,858	-	-	399,858
Standard grade	-	121,053	-	121,053
Sub-standard grade			<u>3,496</u>	3,496
Total	<u>399,858</u>	<u>121,053</u>	<u>3,496</u>	<u>524,407</u>

An analysis of changes in the gross carrying amount and the corresponding ECL allowances

2019	Stage 1 Individual KShs'000'	Stage 2 Individual KShs'000'	Stage 3 KShs'000'	Total
KShs'000'				
Gross carrying amount as at				
1 January 2019	399,858	121,053	3,496	524,407
Assets derecognised or				
repaid (excluding write offs)				
Assets derecognised or repaid	-	111,506	(3,496)	-
Transfers to Stage 1	3,027	-	-	3,027
Transfers to Stage 2				
	402,885	9,547		412,432

An analysis of changes in the gross carrying amount and the corresponding ECL allowances (continued)

2018 December	Stage 1 Individual KShs'000'	Stage 2 Individual KShs'000'	Stage 3 KShs'000'	Total KShs'000'
Gross carrying amount as at				
1 January 2018	1,299,229	117,782	-	1,417,011
Assets derecognised or				
repaid (excluding write offs)	399,857	121,053	3,497	524,407
Assets derecognised or repaid	(1,331,321)	(85,690)	-	(1,417,011)
Transfers to Stage 1	-	-	-	-
Transfers to Stage 2				
	<u>367,765</u>	<u>153,145</u>	<u>3,497</u>	<u>524,407</u>

Impairment losses on guarantees and other commitments

2019	Stage 1 Individual KShs'000'	Stage 2 Individual KShs'000'	Stage 3 KShs'000'	Total KShs'000'
ECL allowance as at 1 January 2019 Reversal of credit losses Transfers to Stage 2	317 (147)	1,478 (858)	73 (73)	1,868 (1,078)
At 31 December 2019	<u>170</u>	<u>621</u>		790
2018	Stage 1 Individual KShs'000'	Stage 2 Individual KShs'000'	Stage 3 KShs'000'	Total KShs'000'
2018 ECL allowance as at 1 January 201 Reversal of credit losses Transfers to Stage 3	Individual KShs'000'	Individual	_	

32. RELATED PARTY TRANSACTIONS

Parties are considered to be related if one party has the ability to control the other party or exercise significant influence over the other party in making financial or operational decisions.

The Bank holds deposits from directors, companies associated with directors and employees. Advances to customers include advances and loans to directors, companies associated with directors and employees.

Contingent liabilities include guarantees and letters of credit for companies associated with the directors.

(a) The Bank leases office and parking space from Regent Management Limited, a company with common directorship. Payments during the year amounted to KShs 31,989,795 (2018 - KShs 28,263,350).

(b) Directors

(D)	Directors	2019 KShs'000	2018 KShs'000
	Loans to directors:		
	At start of year Advanced during the year Repaid during the year	14,808 8,238 (13,166)	19,253 13,360 (17,805)
	At end of year	9.880	14,808
	Interest income earned from directors' loans	1,427	_2,617
(c)	Deposits by directors:		
	At start of year Net movement during the year	7,398 (2,313)	18,295 <u>(10,897)</u>
	At end of year	5,085	
	Interest paid on directors' deposits	206	<u>776</u>
(d)	Other disclosures Advances to other related parties Advances to companies related through control by a common shareholder or their families Advances to companies controlled by directors or their families Advances to employees (Note 17) Contingent liabilities including letters of credit and guarantees issued for companies related through shareholding, common directorship and companies controlled by directors or their families	945,518 24,015 382,008 68,812	529,352 40,395 325,518 45,829
	Interest income earned from related companies and employees	113,462	65,614
	Deposits with other related parties Deposits by companies related through control by a common shareholder or their families Deposits by companies controlled by directors or their families Deposits by employees	918,789 7,671 12,863	1,424,812 24,738 19,678
	Interest expense incurred on deposits by related companies and employees	55,127	86,017
(e)	Other disclosures Key management compensation Salaries and other short-term employment benefits Post employment benefits	34,656 _9,648 _44,304	49,609 9,316 58,925
	Director's remuneration -fees for services as a director -other emoluments*	4,558 <u>7,115</u>	6,400 <u>9,488</u>
		<u>11,673</u>	<u>15,888</u>

^{*}Relates to directors travel expenses, accommodations and annual general meeting package

33. ASSET PLEDGED AS SECURITY

As at 31 December 2019, assets pledged as security comprised balances with the Central Bank of Kenya under lien for Domestic Foreign Currency clearing amounting to USD 110,000 (2018: USD 110,000).

34. MATURITY ANALYSIS OF ASSETS AND LIABILITIES

The table below shows an analysis of assets and liabilities analyzed according to when they are expected to be recovered or settled.

At 31 December 2019

	Within 12 months KShs'000	After 12 months KShs'000	2019 KShs'000
ASSETS			
Cash and balances with Central Bank of Kenya	809,600	-	809,600
Deposits and balances due from banking institutions	222,419	-	222,419
Financial derivatives	275	-	275
Loans and advances to customers	1,535,685	4,588,144	6,123,829
Government securities	306,590	1,079,399	1,385,989
Tax recoverable	13,999	-	13,999
Other assets	365,004	-	365,004
Property and equipment	-	99,942	99,942
Right of use assets		84,588	84,588
Intangible assets	-	42,926	42,926
Deferred tax asset		169,571	169,571
TOTAL ASSETS	3,253,572	6,064,570	9,318,142
LIABILITIES			
Due to banking institutions	-	-	-
Customer deposits	7,099,687	-	7,099,687
Other liabilities	280,950	-	280,950
Lease liabilities	69,104	50,450	119,554
TOTAL LIABILITIES	7,449,741	50,450	7,500,191
NET ASSETS	(4,196,169)	6,014,120	<u>1,817,951</u>

At 31 December 2018

ASSETS	Within 12 months KShs '000	After 12 months KShs'000	2018 KShs'0000
ASSETS			
Cash and balances with Central Bank of Kenya Deposits and balances due from banking institutions	1,108,907 211,348	-	1,108,907 211,348
Financial derivatives	1,110	-	1,110
Loans and advances to customers	2,342,283	4,283,239	6,625,522
Government securities	207,694	1,406,523	1,614,217
Tax recoverable	28,985	-	28,985
Other assets	287,927	-	287,927
Property and equipment	-	133,857	133,857
Intangible assets	-	53,043	53,043
Deferred tax asset		170,608	170,608
TOTAL ASSETS	4,188,254	6,047,270	10,235,524
LIABILITIES			
Due to banking institutions	63,990	-	63,990
Customer deposits	8,018,770	-	8,018,770
Other liabilities	224,178	-	224,178
TOTAL LIABILITIES	8,306,938		8,306,938
NET ASSETS	<u>(4,118,684)</u>	6,047,270	<u>1,928,586</u>

35. INCIDENTAL BUSINESS ACTIVITIES

The Bank is in partnership with Liaison Group (I.B) Limited to offer Bancassurance services to both the Bank's internal and external customers. As per the agreement, the commissions on underwritten business are to be shared on a ratio 50:50 between the Bank and Liaison Group (I.B) Limited. The commission shared are net of expenses and are included in fees and commission income on the statement of profit or loss and other comprehensive income.

	2019	2018
	KShs'000	KShs'000
Commissions – net of expenses	<u>1,271</u>	<u>1,370</u>

36. EVENTS AFTER THE REPORTING PERIOD

ACQUISITION OF TRANSNATIONAL BANK PLC BY ACCESS BANK PLC

The Central Bank of Kenya (CBK) on 17th January 2020, announced the acquisition of up to 100 percent of the shareholding of Transnational Bank Plc by Access Bank Plc effective February 1, 2020. This follows CBK's approval on December 24, 2019 under Section 13 (4) of the Banking Act and approval by the Cabinet Secretary, National Treasury on January 6, 2020 for the acquisition under Section 9 of the Banking Act.

Transnational Bank Plc commenced operations in December 1985. Currently, the bank has twenty-eight (28) branches (including the head office) across the country.

Access Bank Plc was incorporated on February 8, 1989 in Nigeria and is currently the largest bank in Nigeria with a total asset base of approximately USD16.10 billion (Ksh.1.61 trillion). Access Bank Plc has subsidiaries in Democratic Republic of Congo (DRC), Gambia, Ghana, Nigeria, Rwanda, Sierra Leone, Zambia and the United Kingdom. The bank also operates representative offices in China, United Arab Emirates, Lebanon and India.

Access Bank Plc's business model mainly focuses on corporate and retail banking and its strong group support is expected to drive Transnational Bank Plc's business growth for the benefit of the Kenyan economy and the banking sector.

POTENTIAL IMPACT OF COVID-19 TO THE BUSINESS IN THE YEAR

Following the outbreak of Corona virus, the Central Bank of Kenya (CBK) has projected that Kenya's economic growth is expected to decline significantly in 2020, from a baseline estimate of 6.2 percent to 3.4 percent. Key sectors to be impacted include tourism, agriculture, and manufacturing which will be hit the hardest due to shutdowns in major markets and the disruption of the global supply chain. Combined, the 3 sectors above account for 43.8% of Kenya's GDP in 2018. Agriculture contributes 28% of the Bank's business.

The fundamental concerns and anxieties centre on the health impact, job losses, and duration of the crisis. The ongoing interventions by the Government are aimed at containing the pandemic and moderating the economic and social impact

Against this backdrop, the Bank will continue to be steadfast in implementing the Government directives on measures aimed at reducing impact of pandemic to ensure that staff and customers are safe. From time to time, the Bank will monitor the impact of the pandemic on the Bank's 2020 business projections and overall strategy.

The estimates and judgements applied to determine the financial position at 31 December 2019, most specifically as they relate to the calculation of impairment of loans and advances, were based on a range of forecast economic conditions as at that date.

The directors are not aware of any other events (as defined per IAS 10 Events after the Reporting Period) after the reporting date of 31 December 2019 and the date of authorization of these annual financial statements.

37. COUNTRY OF INCORPORATION

The Bank is incorporated under the Kenyan Companies Act, 2015 and domiciled in Kenya.

38. CURRENCY

The financial statements are presented in thousands of Kenya shillings (KShs'000), which is the Bank's functional and presentation currency.

PROXY FORM

TRANSNATIONAL PLC

I/WE
Of
being a member of the above named Company, hereby appoint
Of
Whom failing
Of
or failing him, the Chairman of the meeting, as our/my proxy; to vote for us/me and on our/my behalf at the An- nual General Meeting of the Company to be held in Nairobi on Wednesday 29 th May, 2020 at 10.00 am and at ang adjournment thereof.
As witness under our/my hand thisday of2019
Signed

Note:

- 1. A member entitled to attend and vote is entitled to appoint a proxy to attend and vote in his stead and a proxy need not be a member of the company.
- 2. In case of a member being a corporation, this form must be completed under its common seal, or under the hand of an officer or attorney duly authorised in writing.

Our Branch Footprint

Nairobi County

City Hall Way Branch

Trans National Plaza, City Hall Way P.O. Box 34353-00100, Nairobi Tel. 254-2-2224235/6, 252188-91 Cell. 0720-081772 / Email - nairobibranch@tnbl.co.ke

Kirinyaga Branch

Trans National Bank House, Kirinyaga Road

P.O. Box 69963-00400, Nairobi Tel. 254-020-240009, 252188-91, 224235/6

Email - kirinyagararoad@tnbl.co.ke

Westlands Branch

1st Floor Reliance Centre, Woodvale Grove, Westlands, Nairobi Tel. 0774736338 Email – westlandsbranch@tnbl.co.ke

JKIA Branch

1st Floor Reliance Centre. Woodvale Grove, Westlands, Nairobi Tel. 0774736338 Email – westlandsbranch@tnbl.co.ke

Sheikh Karume Branch

Pramukh Plaza, Sheikh Karume Road P.O Box 60377 – 00100, Nairobi Tel. 254-020-2216060, 2216061 Email - sheikhkarume@tnbl.co.ke

Baringo County

Kabarnet Branch

Matetai Building, Philemon Road P.O Box 385-30400, Kabarnet Tel. 254-053-22028/29 Email - kabarnetbranch@tnbl.co.ke

Marigat Branch

Tel. 0776 180218 Email - marigatbranch@tnbl.co.ke

Eldama Ravine Branch

Tel. 254 704870207 P.o. Box 1010 - 20103, Eldama Ravine Email. Eldamaravinebranch@tnbl. co.ke

Bomet County Bomet Branch

Sigor House, Kipchamba Street P.O. Box 324 - 20400, Bomet Tel. 254-020-2362119/20 Email - bometbranch@tnbl.co.ke

Elgeyo Marakwet County Iten Branch

Mosop Plaza, Iten-Kessup Road

P.O. Box 540-30700, Iten, Tel +254-020-2408097/020-2408249

Kapcherop Branch

Plot No. 33 Kapcherop P.o. Box 5 - 30204, Kapcherop Tel. +254797759599/ +254797 759603 Email. kapcheropbranch@tnbl.co.ke

Kericho County

Kericho Branch

USMA Plaza, Temple Road P.O Box 2157 – 20200, Kericho Tel. 254-052-20950/1

Email - kerichobranch@tnbl.co.ke

Machakos County

EPZ Athi River Branch

Export Processing Zone, Athi River P.O Box 75840 - 00200, Nairobi Tel. 254-045-6626367, 045 - 6626361 Email. epzbranch@tnbl.co.ke

Mombasa County

Mombasa Branch

Maganjo House, Nyerere Avenue P.O. Box 85384 – 80100, Mombasa Tel. 254-041-2315404, 2315366, 2315394

Email – mombasabranch@tnbl.co.ke

Mombasa International Airport Branch

Moi International Airport, Arrivals Unit P.O. Box 85384 – 80100, Mombasa Tel. 254-041-3432877

Nandi County

Nandi Hills Branch

Trans National House, Market Street P.O Box 384 - 30301, Nandi Hills Tel. 254-0202-488655 Email. nandihills@tnbl.co.ke

Lessos Branch

Ruki House, Lessos Tel. +254 053 2063304 Email. lessosbranch@tnbl.co.ke

Kaptumo Branch

Rongoei building Tel. 254 723 540 136 P.o. Box 110 - 30304, Kapcheno Email. kaptumobranch@tnbl.co.ke

Nakuru County

Nakuru Branch

Seguton Building, Kenyatta Avenue P.O. Box 148 - 20100, Nakuru Tel. 254-051-2211915-7 Email - nakurubranch@tnbl.co.ke

Kabarak University Branch

Kabarak University, Kabarak P.O. Box 148 – 20100, Kabarak Tel. 254-051-343162/3 Email – kabarakbranch@tnbl.co.ke

Kiptagich Branch

KOG Building, Kiptagich Road Tel. 0776 337811 Email – kiptagichbranch@tnbl.co.ke

Olenguruone Branch

Bidii House, Olenguruone P.O Box 44-20152, Olenguruone Tel. 254-0202-680010 Email - olenguruonebranch@tnbl. co.ke

Narok County

Narok Branch

Mara House, Mara Road P.O Box 852 – 20500, Narok Tel. 254 - 050 - 2223033/6 Email - narokbranch@tnbl.co.ke

Trans Nzoia County

Kitale Branch

Executive Building, Kenyatta Street P.O Box 3184 - 30200, Kitale Tel. 254-054-30516 Email – kitalebranchstaff@tnbl.co.ke

Uasin Gishu County

Eldoret Branch

Hughes Building, Uganda Road P.O. Box 4308 - 30100, Eldoret Tel. 254-053-2031846, 2031284, 2031756

Email – eldoretbranch@tnbl.co.ke

Flax Branch

Sugutek Plaza, Off Kaptagat Road Tel. 0722 455 912 Email – flaxbranch@tnbl.co.ke

Burnt Forest Branch

Bisom Highway Building Tel. 0776 159 752 Email – burntforest@tnbl.co.ke

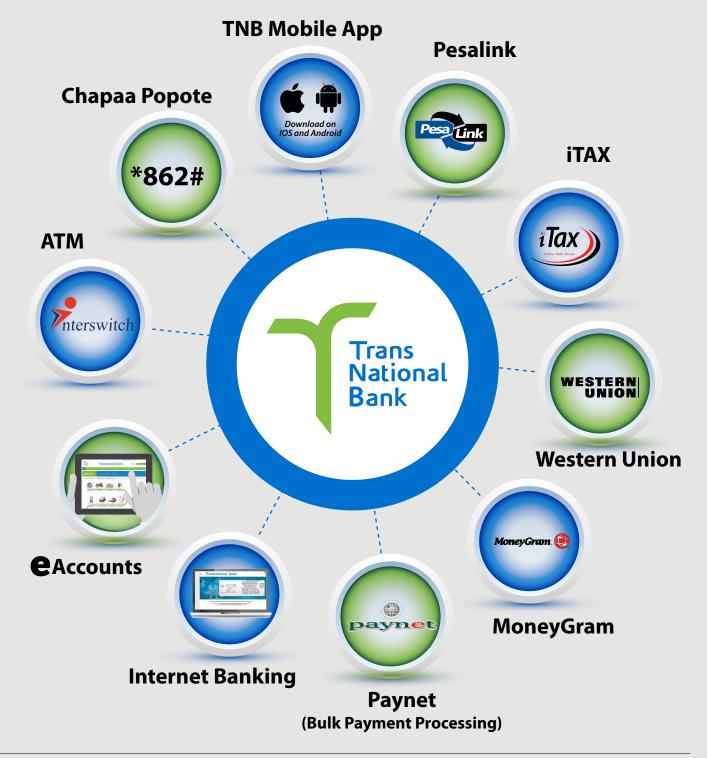
West Pokot County

Kapenguria Branch

Paves buildina Tel. 0772 973 116, 0772 973 100 P.o. Box 295 - 30600\, Kapenguria Email. kapenguriabranch@tnbl.co.ke

TNB Digital Footprint

Connecting with our Customers Anytime, Anywhere...



Transnational Bank PLC, Transnational Plaza, City Hall Way P.O. Box 34353 - 00100, Nairobi Kenya Tel: (+ 254) 20 2224235/6, 2252188/91

www.tnbl.co.ke | 🚹 Trans National Bank | 💟 @tnblkenya | 🕜 0752 219 600

Transnational Bank is regulated by the Central Bank of Kenya.